

# Connect and Simplify Digital Binder – USA

Connecting Your Needs To Our Capabilities



# A SUITE OF TIME-SAVING DIGITAL SOLUTIONS

At a time when working from home has blurred the boundaries between office hours and personal time, Maersk.com helps you achieve more by putting you in complete control of your day's tasks. Because we believe in making logistics simpler and more accessible to you.



#### Save time and effort in everything you do

Our Digital Solutions provide you with ease and control. Every feature is designed to get you what you need quickly. Here you can employ the full power of maersk.com's shipping capabilities, 24/7, in your home or at your office.

	Maersk.com	Email
New Booking (dry cargo)	Instantly*	4 hrs
Booking Amendments (dry cargo)	Instantly*	2 hrs \$
New Booking (Refrigerated cargo)	2 hrs	4 hrs
New Bookings (Hazardous and Special cargo)	4 hrs	8 hrs
Shipping Instructions	8 hrs	12 hrs \$
BL Amendments	1 hr	3 hrs \$
Delivery Orders (Self-Service Delivery Order)	4 hrs	24 hrs
Arrival Notices	Instantly**	8 hrs
Payments	Instantly	4 hrs

<sup>\*</sup> Non-refrigerated, non-hazardous, non-special cargo \*\*Documentation must be finalized and completed



<sup>\$</sup> Email requests subject to a Manual Fee.

## Maersk.com solutions offer you a lot more



#### Find schedules

Search for schedules that best fit your logistics needs.



#### Get a price

Quickly look up a price for Maersk Spot, oversize cargo, and inlands.



#### Create a booking

Book new shipments, amend or duplicate previous bookings.



#### Arrange documentation

Submit and amend all your documentation in one place.



#### Track your cargo

View live updates of all your shipments.



#### View and pay invoices through MyFinance

All your invoices organized in one place. Make instant online payments and submit a dispute if needed.



### 

Peace of mind with guaranteed space at a fixed price.



Import <u>Demurrage & Detention</u> and submit your <u>Delivery Order</u>



Personalized assistance with Live Chat



### Navigation Page

#### Contacts and Links

Terminal Links: Terminal Contact Guide

<u>Standard ERD information</u>: Find out how the receiving date is calculated for terminals in the US and Canada

Local charges and fees: View local charges and fees that apply to inland moves, documentation and booking

<u>BL Print agreement</u>: Sign and email to receive authorization to print your bill of landings

<u>Captain Peter:</u> Keeps you updated about your cargo, conditions inside your reefer container, and its location

Empty notification site for store door deliveries: Sign in or register to the Maersk empty notifications website

#### **Demurrage and Detention:**

- Import Demurrage and Detention Overview.
- <u>Export</u> Demurrage and Detention Overview.
- Verify Demurrage and Detention payment application (when not paying by credit card)

<u>Disputes</u>: Ask questions and request updates on rate disputes

<u>Claims</u>: Claims guide makes the claims process as simple and efficient as possible

<u>Arrival notice request</u>: Request early or additional copies of arrival notices

Rail billing: Request rail billing for inland cargo

Need more help? Contact us at: +1 (800) 321 8807

#### **Diversion Requests:**

- Change <u>Discharge port</u>
- Change Inland destination

#### **No Genset Request Form:**

- Request to collect your <u>Import</u> without a genset
- Request to collect your <u>Export</u> without a genset





## Standard Equipment Information

#### 20' Standard

Description	Imperial	Metric
Maximum payload	62390 lb	28300 kg
Dimensions	20' x 8' x 8'6"	6058 x 2438 x 2591 mm
Weight tare	4810 lb	2180 kg

#### 40' High Cube

Description	Imperial	Metric
Maximum payload	63250 lb	28690 kg
Dimensions	40' x 8' x 9'6"	12192 x 2438 x 2896 mm
Weight tare	8400 lb	3810 kg

#### 40' Standard

Description	Imperial	Metric
Maximum payload	63650 lb	28870 kg
Dimensions	40' x 8' x 8'6"	12192 x 2438 x 2591 mm
Weight tare	8000 lb	3630 kg

#### 45' High

Description	Imperial	Metric
Maximum payload	60957 lb	27650 kg
Dimensions	45' x 8' x 9'6"	13716 x 2438 x 2896 mm
Weight tare	10692 lb	4850 kg

#### 40' Reefer

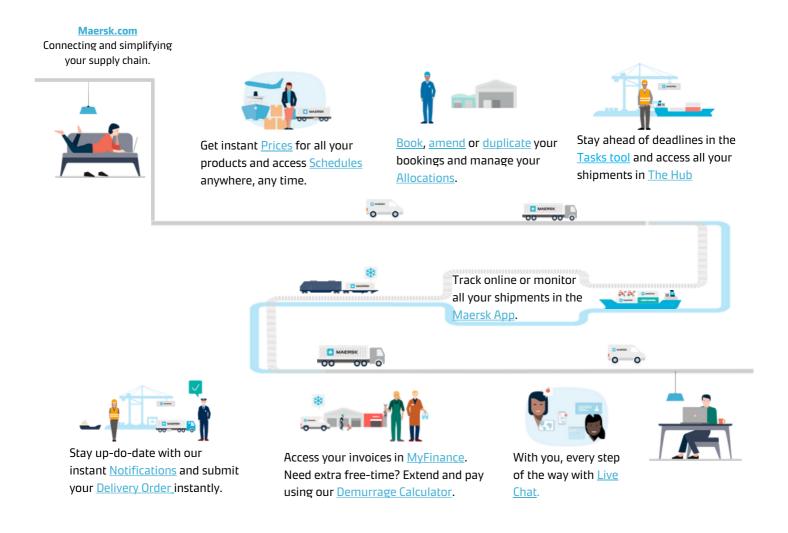
*All reefers are High cube. 20' Re	efers are not offered in North America
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Description	Imperial	Metric
Maximum payload	65410 lb	29670 kg
Dimensions	40' x 8' x 9'6"	12192 x 2438 x 2896 mm
Weight tare	9550 lb	4330 kg



Classification: Public

## Connecting and Simplifying



#### Get the personal touch when you need it

Our solutions aren't a replacement for personal service. They're an enhancement, offering you total control.

#### Need a hand?

Let's chat or visit our support page

#### Are you ready to add a few extra hours to your day?

Sign up and register today

