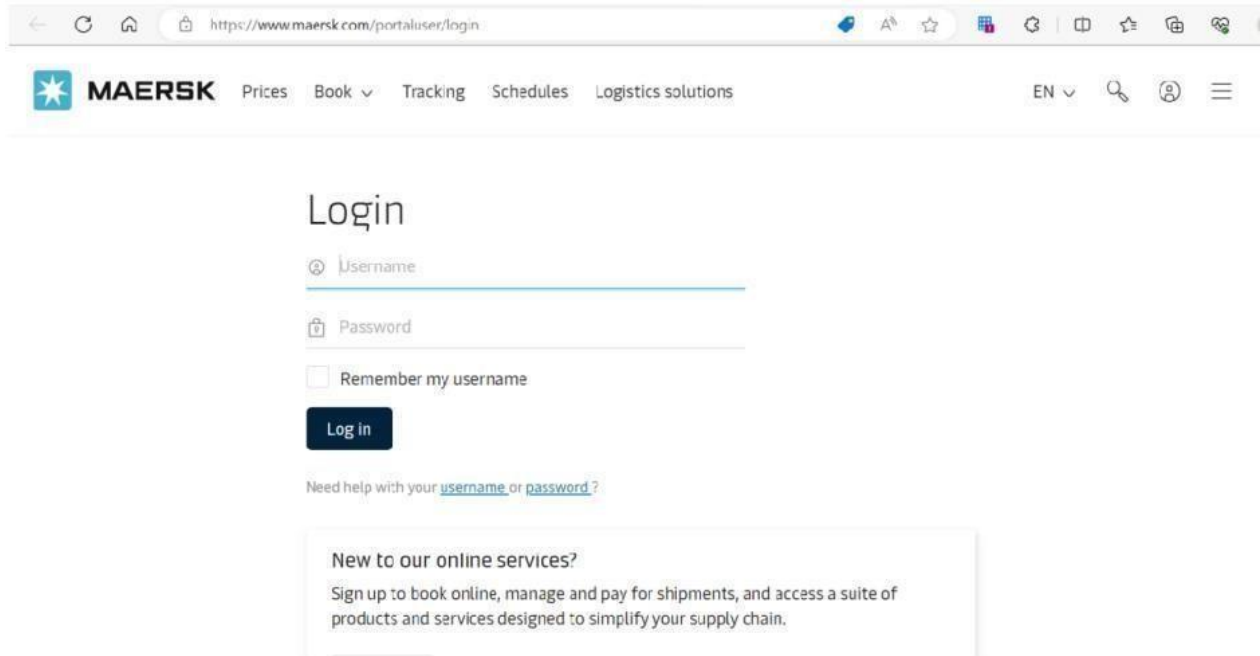


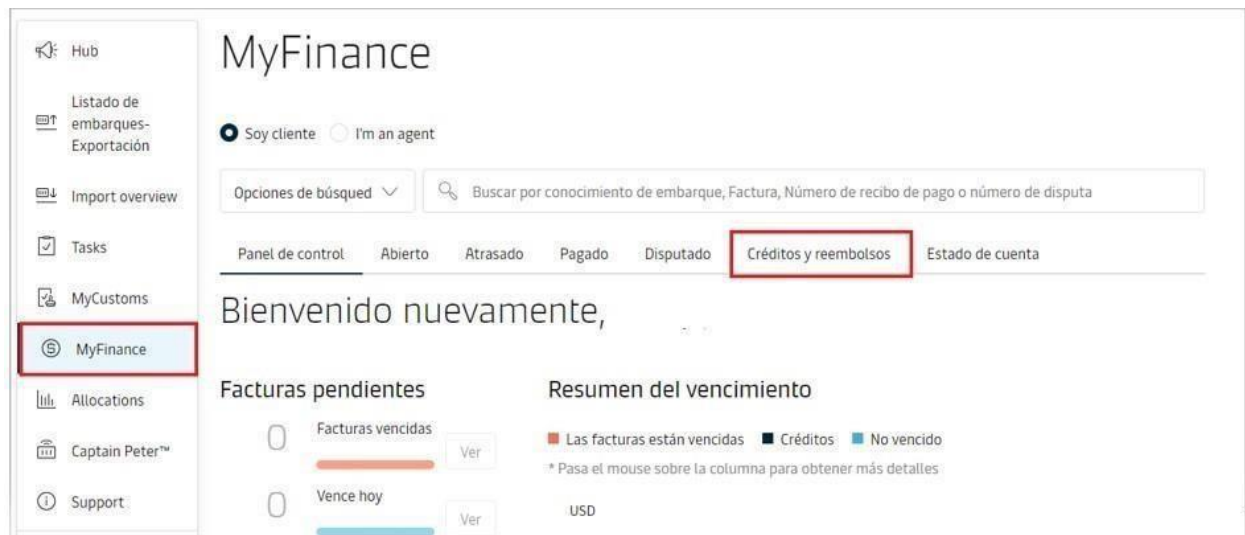
REEMBOLSO A CUENTAS DEL CONSIGNATARIO

1. Inicie sesión en <https://www.maersk.com/portaluser/login> e ingrese a la sección de MyFinance.



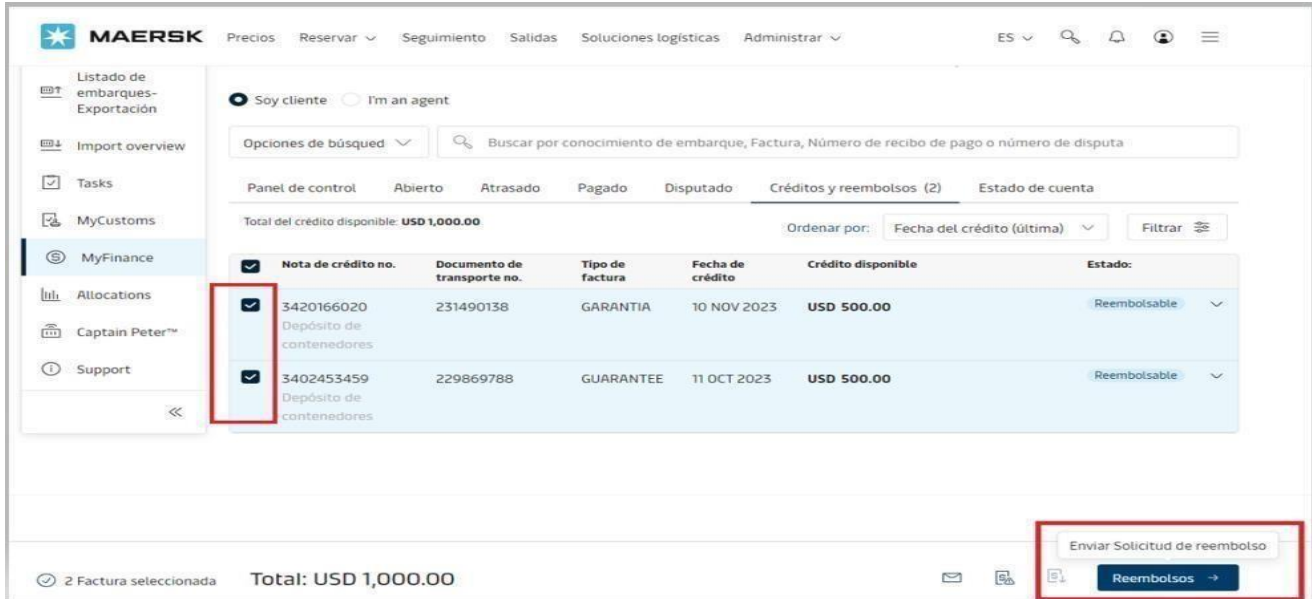
The screenshot shows the Maersk login page in a browser. The URL is <https://www.maersk.com/portaluser/login>. The page features the Maersk logo and navigation links: Prices, Book, Tracking, Schedules, and Logistics solutions. The language is set to EN. The main heading is "Login". There are input fields for "Username" and "Password", a "Remember my username" checkbox, and a "Log in" button. A link for "Need help with your [username](#) or [password](#)?" is provided. A promotional box asks "New to our online services?" and encourages signing up to book online, manage and pay for shipments, and access a suite of products and services designed to simplify the supply chain.

2. Después de elegir la opción MyFinance, seleccione la pestaña "Créditos y reembolsos"



The screenshot shows the MyFinance dashboard. The left sidebar contains navigation options: Hub, Listado de embarques-Exportación, Import overview, Tasks, MyCustoms, MyFinance (highlighted with a red box), Allocations, Captain Peter™, and Support. The main content area is titled "MyFinance" and includes a toggle for "Soy cliente" (selected) and "I'm an agent". A search bar is present with the text "Buscar por conocimiento de embarque, Factura, Número de recibo de pago o número de disputa". Below the search bar are tabs for "Panel de control", "Abierto", "Atrasado", "Pagado", "Disputado", "Créditos y reembolsos" (highlighted with a red box), and "Estado de cuenta". The dashboard displays "Bienvenido nuevamente," and two sections: "Facturas pendientes" with progress bars for "Facturas vencidas" and "Vence hoy", and "Resumen del vencimiento" with a legend for "Las facturas están vencidas", "Créditos", and "No vencido". A note at the bottom states "* Pasa el mouse sobre la columna para obtener más detalles" and the currency is set to USD.

3. Selecciona los reembolsos a solicitar

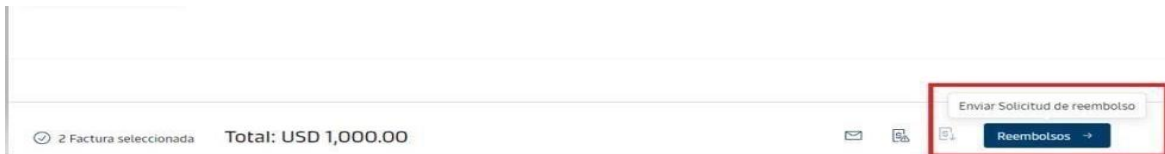


The screenshot shows the MAERSK MyFinance interface. The left sidebar contains navigation options: Listado de embarques-Exportación, Import overview, Tasks, MyCustoms, MyFinance (selected), Allocations, Captain Peter™, and Support. The main content area displays a table of credits with the following data:

Nota de crédito no.	Documento de transporte no.	Tipo de factura	Fecha de crédito	Crédito disponible	Estado:
3420166020 Depósito de contenedores	231490138	GARANTIA	10 NOV 2023	USD 500.00	Reembolsable
3402453459 Depósito de contenedores	229869788	GUARANTEE	11 OCT 2023	USD 500.00	Reembolsable

At the bottom right, a button labeled 'Reembolsos' is highlighted with a red box, and a tooltip above it reads 'Enviar Solicitud de reembolso'.

4. Selecciona la cuenta de banco receptora y solicita tus reembolsos.



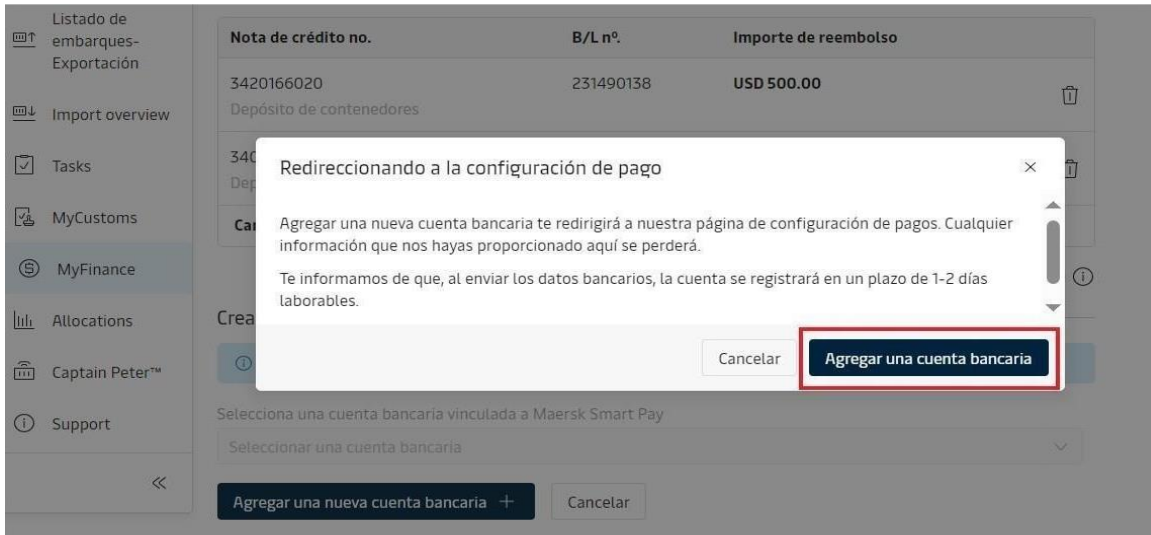
This screenshot is a partial view of the interface, focusing on the bottom right corner. It shows the 'Reembolsos' button and the tooltip 'Enviar Solicitud de reembolso', both highlighted with a red box. The status bar at the bottom left indicates '2 Factura seleccionada' and 'Total: USD 1,000.00'.

COMO DAR DE ALTA UNA CUENTA DE BANCO

Sí la cuenta bancaria no se tiene registrada en el sistema, Maersk.com le pedirá que ingrese los detalles de la nueva cuenta bancaria

Nota: Esta cuenta debe ser del consignee y la moneda debe ser en dólares.

1. Agregar cuenta bancaria



2. Ingresas la información requerida resaltada en colores y envía tu solicitud

Importante:

- Para bancos locales, ingrese los 18 dígitos de la clave interbancaria en la casilla resaltada en color amarillo.
- Para bancos extranjeros, ingrese "ABA Code" en la sección resaltada en color anaranjado, sí el banco es local, deberá ingresar "Bank Number / Sort Code" según corresponda. (información líneas abajo)

Your profile Your permissions Company permissions **Payment Setup** Customer search

Bank Details

Add bank account information to sign up for Smart pay & online bank transfer, or to receive refunds into your bank account quickly. On Submitting the Bank details, the account will be registered within 1 work day.

Country/Region <input type="text" value="Choose customer's country/area"/>	Bank Name <input type="text" value="Bank Name"/>
Bank Number/Transit/Routing No/Sort Code <input type="text" value="Bank Number/Transit/Routing No/Sort Code"/>	Account No. <input type="text" value="Account No."/>
	IBAN (optional) <input type="text" value="IBAN"/>
	Bic/Swift <input type="text" value="Bic/Swift"/>

Account Holder (optional)

Account Description(Optional)

I authorize this bank account to make payments using SmartPay

Attach Supported Documents

Please attach Invoices, Cheque from an external party, Bank Statements containing bank account number and address (front page with non-confidential information), Bank details on official letter head of registered business with Maersk, Account letter from the bank on bank letterhead signed by the bank representative.
pdf file type supported for the upload. Each file should be less than 2MB. Please do not add password protected files.

La solicitud del nuevo banco estará disponible de 24 a 48 horas laborales.

Una vez, se actualice toda la información requerida, envíe la solicitud y Maersk recibirá la solicitud de reembolso.

COUNTRY	SWIFT CODE	BANK NUMBER/ SORT CODE	BANK NAME
Mexico	BNMXMXMM	002	BANAMEX
Mexico	AFIRMXMTXXX	062	BANCA AFIRME, S.A.
Mexico	MIFEMXMM	042	BANCE MIFEL
Mexico	AZTKMXMM	127	BANCO AZTECA
Mexico	BBSEMXXM	145	BANCO BASE
Mexico	BJIOMXML	030	BANCO DEL BAJIO, S.A.
Mexico	MONMXMM	112	BANCO MONEX S.A.
Mexico	MIMMMXM1	132	BANCO MULTIVA
Mexico	BOTKMXMX	108	BANK OF TOKYO-MITSUBISHI UFJ (MEXICO), SA
Mexico	MENOMXMT	072	BANORTE (Banco Mercantil del Norte SA)
Mexico	RGIOMXMT	058	BANREGIO
Mexico	BCMRMXMM	012	BBVA BANCOMER
Mexico	CIMXXMM	143	CIBANCO SA
Mexico	BIMEMXMM	021	HSBC
Mexico	INBUMXMM	036	INBURSA
Mexico	INTEMXMMXXX	136	INTERCAM BANCO
Mexico	BMSXXMM	014	SANTANDER
Mexico	MBCOMXMM	044	SCOTIABANK
Mexico	ACIOMXMMACB	133	BANCO ACTINVER SA
Mexico	CBAKMXM1	113	BANCO VE POR MAS

3. Adjunta el estado de cuenta del banco en formato PDF y click en "Submit".

Lista de documentos autorizados.

- Primera hoja completa del estado de cuenta bancario sin emiendas, donde se visualice el número de cuenta bancario, información general y dirección del banco así como, los detalles del titular de la cuenta.
- Cheque con datos bancarios.
- Carta de cuenta del banco; debe cumplir obligatoriamente con membrete, firma del representante del banco y papel membretado por el banco emisor

Attach Supported Documents ⓘ

Please attach Invoices, Cheque from an external party, Bank Statements containing bank account number and address (front page with non-confidential information), Bank details on official letter head of registered business with Maersk, Account letter from the bank on bank letterhead signed by the bank representative.

pdf file type supported for the upload. Each file should be less than 2MB. Please do not add password protected files.

