

Filter out the noise

With Pull Notifications



Choose notifications that are important to you

Multiple communications in a day make it difficult to focus on the important tasks. Maersk's pull notification feature lets you choose the exact events and the frequency of their alerts to you.

You can stay up to date on:



New port and terminal changes



New vessel and voyage changes



New departure dates



New arrival dates

That's not all - you can also set the frequency of these notifications.

Step-by-step guide To your custom notifications

Setting up a new notification

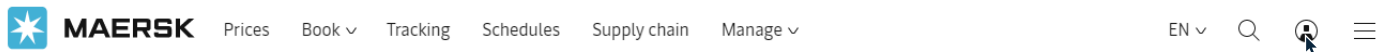
Step 1

Click on **"Account"** in the top right corner of the home page and **Login**.

The screenshot shows the Maersk website interface. At the top, there is a navigation bar with the Maersk logo and links for Prices, Book, Tracking, Schedules, and Supply chain. On the right side of the navigation bar, there are icons for language (EN), search, user profile, and a menu. The main content area features a video player with the text "In the future logistics should be 'boring'" and a subtitle "Perspectives on a connected supply chain with Carsten Frank Olsen, Global Head of E-Business at Maersk." Below the video player is a "WATCH INTERVIEW" button. On the right side of the video player, there is a "Track shipments" widget with a search input field labeled "Enter a tracking ID" and a "TRACK" button.

Step 2

Click on "Profile" located at the top right corner of the page and select Notifications..

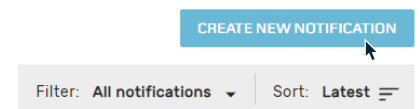


Step 3

Click Create new notification and select the type of notification you want to subscribe to – Transport plan changes, Bill of lading or Arrival notice.



Notifications



Step 4

Within each notification type, you have several filters to choose from. e.g. Under Transport plan changes you can decide the gap in arrival or departure dates before we notify you.

You can also choose notifications for vessel, voyage, port or terminal changes, even if the schedule is on track.

Notifications

← NOTIFICATION TYPE

Create new notification

Transport plan notifications

Select which type of transport plan changes you would like to receive notifications for

Estimated time to arrival (ETA) ⓘ

Minimum ETA Change

1 Day

Estimated time of departure (ETD) ⓘ

Minimum ETD change

1 Day

Vessel and voyage ⓘ

Port and terminal ⓘ


Step 5


Next, you can fill in the desired recipient's email address and the preferred language, along with the days of the weeks or time intervals.

Email Details

Enter these mandatory details for your email notification

Email address

Language 

Frequency 

Once a day on:

<input checked="" type="checkbox"/> Monday	<input checked="" type="checkbox"/> Tuesday	<input checked="" type="checkbox"/> Wednesday
<input checked="" type="checkbox"/> Thursday	<input checked="" type="checkbox"/> Friday	<input checked="" type="checkbox"/> Saturday
<input checked="" type="checkbox"/> Sunday		

Every 4 hours

Every 12 hours

Step 6 - Additional filters

There's a lot more to choose from. You can refine your notifications based on the location if you want to be informed only about the shipments going to or coming from one or more countries or corridors. You may also set your notifications based on the roles or receive notifications only for the bookings submitted by a specific email address.

Click on "SUBMIT" when you are satisfied with your filters and you will have set a new custom notification.

Additional filters

You can refine your notifications using the following filters

Location

Please note that notifications will be sent based on impacted shipments from any of the "From" countries to any of the "To" countries

From

To

Roles

My company

Receive notifications only for shipments where my company plays the following role(s). [Click here](#) to find out more about each role.

<input checked="" type="checkbox"/> Booked by	<input checked="" type="checkbox"/> Price Owner	<input checked="" type="checkbox"/> Outward forwarder
<input checked="" type="checkbox"/> Shipper	<input checked="" type="checkbox"/> First notify party	<input checked="" type="checkbox"/> Inward forwarder
<input checked="" type="checkbox"/> Consignee	<input checked="" type="checkbox"/> Release to	

My bookings

Roles

My company

My bookings

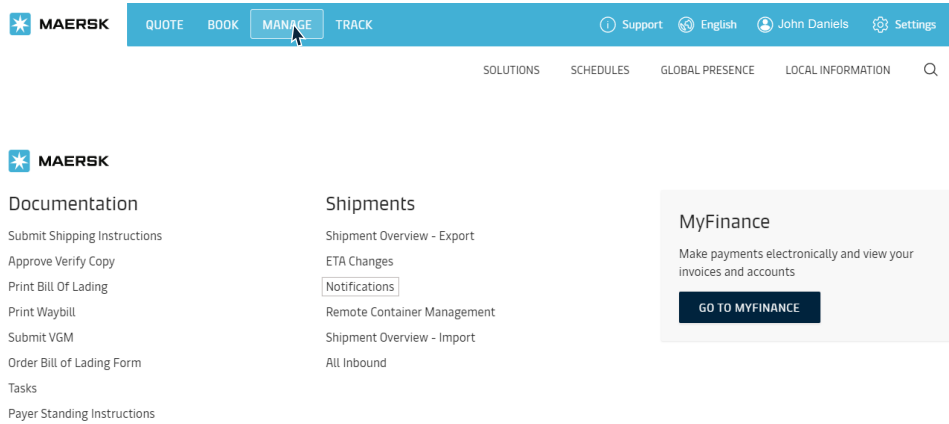
Receive notifications ONLY for the bookings submitted by the following email address

My booking email address

Editing a custom notification

Step 1

You can edit or delete a custom notification from the Notifications page. Click on "Manage" in the main menu and select "Notifications".



Step 2

Click on the dropdown arrow next to your notification and click the "Edit" or "Delete" button. Click "Done" after making the required edits.

