



WEBSITE INSTRUCTION

[WEBSITE MAERSK.COM](https://www.maersk.com)

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IMPORT

1. Username registration guidebook
2. How to download invoice and receipt via MyFinance
3. How to check surrender/telex release on BL
4. Self Service Delivery Order Guidebook
5. Online DMR and DET
6. Tracking guidebook
7. Transport plan change notification
8. ChatBot guidebook
9. Request Web to Case - Thai (updated 14Jan 2026)
10. Maersk Customer Advisory: Import Detention Payment Process Change Effective 1st FEB 2026
11. How to submit request for invoice charge rejection (Dispute)