



Customer Advisory Direct to Truck Policy Update for Manila North

12 August 2021

Dear Valued Customer,

Please disregard the advisory sent last August 11, 2021 and there are no changes on our export and pre-advise process for Out-of-gauge (OOG) & flatrack shipment.

As part of Terminal's handling the Out-of-gauge (OOG) and Flatrack shipments, please be informed that all incoming (import) Out-of-gauge, flat rack containers either in-gauge or OOG bound to Manila North (PHMNLTM) are subject for direct to truck.

In line with this, please ensure that all the necessary documents needed for smooth releasing of the shipment such as import permit (if any), delivery order, gate pass etc. has been processed and should be available before vessel arrival.

Furthermore, the following details must be provided to OPSpecialServices@ictsi.com and copy in ph.import@sealandmaersk.com and ASIOPSMNL@sealandmaersk.com to secure truck pass two (2) days before ETA.

Trucking Name
Driver's Name
Driver's Contact Number
Plate Number

For arrival details, you may also check detailed information from our website <https://www.sealand-maersk.com/tracking/> or you may chat with Seabot for needed information.

Here's how to (Seabot):

1. Go to Facebook and search Seabot Philippines
2. Click Send Message
3. Type Hi and initially provide contact info for customer checking (for first message)
4. Type Arrival of "BL"

Important reminder: Non-compliance may result to Retain on Board (ROB) of the container(s) and all incurred charges will be billed to customer account.



Please be guided accordingly.

Should you have further queries or require additional information, please contact your local Sealand Maersk Asia representative.

Thank you for the understanding and unending support.

Warm Regards,

**Sealand – A Maersk Company Asia
Philippines**