

8th December 2020

Client Advisory: Empty Equipment Releasing Process Guide

Dear Valued Customer,

In our continuous effort to improve our services and make sure all our valued customer can have a smooth empty container pick-up at their planed week. Hence, we would like to give you an update on how we manage booking data available at our assigned depot/terminal as follows for your reference.

How booking data available at Depot:

| | | | | | | | | | |
|---|------------|------------|------------|------------|------------|------------|------------------------------------|---|--|
| | | | | | | | Booking Empty Pick Up Date ↓ | | |
| MON | TUE | WED | THU | FRI | SAT | SUN | MON | Booking Info. Expired at Depot ↓ | |
| 30-Nov | 1-Dec | 2-Dec | 3-Dec | 4-Dec | 5-Dec | 6-Dec | 7-Dec | 8-Dec | |
| <---Information available for pickup at Depot without any action from customer or booking amendment---> | | | | | | | | Customer need to process amendment via Website | |

How to specify your empty pickup date on website

Pick-up date Haulage reference (optional)

DD MMM YYYY

December 2020

| | | | | | | |
|----|----|----|----|----|----|----|
| Su | Mo | Tu | We | Th | Fr | Sa |
| | | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 31 | | |

Container is picked up from a different location than the origin or the date selected exceeds the agreed free time
country's local webpage or contact customer service for details about the potential charge amount.

Maersk Line Myanmar Ltd.

#18 – 08/09, 18th Floor, Junction City Office Tower, Corner of Bogyoke Aung San Road and 27th Road,
Papedan Township, Yangon

www.maersk.com

Where to check in booking confirmation: under "Load Itinerary" field

Customer can pick up empty container at depot during 2020-11-30 to 2020-12-07 without any amendment

| Load Itinerary | | | | | | | |
|--------------------------------|---|--------------|-------|----|-------------|------|-----------|
| Type | Location | Release Date | From | To | Return Date | Time | Load Ref. |
| Empty Container Depot | ICD2 MYANMAR ANNAWA SWAN ICD2 MYANMAR ANNAWA SWAN No 7/2B STRAND ROAD Yangon | 2020-12-04 | 01:00 | | | | |
| Return Equip Delivery Terminal | Yangon-MIP Yangon-MIP 3 HARBOURFRONT TOWER TWO 12-01 HARB Yangon | | | | | | |

Any empty container pickup plan change (difference week) needs to manage within Friday 3 p.m. lastly otherwise data may not be available at depot, and the amendment out of working hours will not be attend/entertain from 01-Jan-2021 onward.

Export customer service:

| Brand | Email |
|--------|----------------------|
| Maersk | mm.export@maersk.com |

Thank you for your support. If any further information is required, please feel free to contact us as above mentioned.

Sincerely yours,
Maersk Line Myanmar Ltd

Maersk Line Myanmar Ltd.

#18 - 08/09, 18th Floor, Junction City Office Tower, Corner of Bogyoke Aung San Road and 27th Road,
Papedan Township, Yangon

www.maersk.com