

# What is SID?

**SID:** Smart Inland Delivery

**Target of customer:** Import customers

**Scope of product:** Inland Trucking

**Where to book:** At EDO request stage

- 1st-time (new) SSDO request
- SSDO amendment



# SID – How to book

A. 1st-time (new) SSDO request





MAERSK

Beta

Prices

Book

Tracking

Schedules

Supply chain

Manage

Hub

Hub dashboard

Export overview

Import overview

Tasks

MyCustoms

MyFinance

Allocations

Captain Peter™

Support

Welcome to your Hub

Customise

We're looking to improve your Hub

We would appreciate your feedback in a short survey

Survey

Outstanding

For vessel departin

Submit shipping instructions

Export overview

Import overview

Tasks

MyCustoms

MyFinance

Captain Peter™

Payer standing instructions

Order secure paper

Case management

Maersk Flow

View outstanding tasks

Import Demurrage & Detention

Enter a bill of lading number to view detention and demurrage details

View details

Delivery Order

Enter a Bill of Lading number to request the delivery order

2

Request

Request multiple

## 1st-time (new) SSDO request

After login

1. Click "manage" → "hub"
2. Input bl number and press "Request"

← [Back to dashboard](#)

B/L no. 123456789

3

B/L Status

Cargo release status

- Bill of Lading (Originals) surrender pending
- Manifest submitted to customs

Finance status

- Prepaid charges payment is completed
- Collect charges payment is completed

B/L Status

Cargo release status

- Bill of Lading (Waybill) Issued at Origin

## Invoices and payment

ⓘ Online payment is not available, Please contact customer service for more details.

## Delivery orders

Please proceed to delivery order request for the containers with 'ready to submit' status.

Continue

4

## 1st-time (new) SSDO request

### 3. Check status for -

Bill surrendered or not  
Prepaid charge payment completed or not  
Collect charge payment completed or not

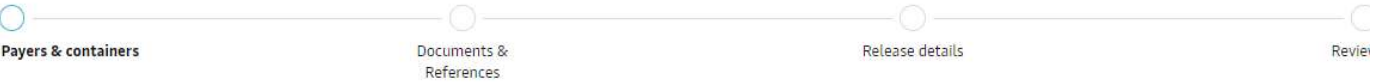
4. If all conditions are matched, press  
"Continue" to request Delivery Order

*Bill surrendered or Waybill issued at Origin  
Prepaid charge payment completed  
Collect charge payment completed*

Shipment: 123456789

📍 Ho Chi Minh City, VN  
1 Aug 2023

📍 San Antonio, CL  
26 Sep 2023



### Authorization & set release to party request

As you are not an assigned released to party to this shipment, in order to request for Delivery Order, you need to apply for self nomination for release to Party.

+ Upload Letter of Authorization



Maximum allowed file size or total size of all files is 10MB (0.00MB / 10MB)  
Supported formats are: .XLS, .XLSX, .PDF, .DOC, .DOCX, .PPT, .PPTX, .JPG, .JPEG, .TXT, .ZIP

View Payer

4 Charges in Shipment: 123456789

None selected  Invoice reference (Optional)

Charge types	Payer Details	Price
Collect charges		
<input type="checkbox"/> Terminal Handling Service - Destination	Payer assigned already <a href="#">Update Payer</a>	Not available
<input type="checkbox"/> Basic Ocean Freight	Payer assigned already <a href="#">Update Payer</a>	Not available
Import Demurrage & Detention charges		
<input type="checkbox"/> Import Demurrage	Payer assigned already <a href="#">Update Payer</a>	Not available
<input type="checkbox"/> Import Detention	Payer assigned already <a href="#">Update Payer</a>	Not available

[Update Payer](#)

Please check that the payers for Import Demurrage & Detention is updated correctly.

## 1st-time (new) SSDO request

**5.** If you are third party, please upload LOA (letter of authorization) issued by Consignee.

**6.** You can change D&D payer by clicking "Update payer"

\* Scroll down to see "Maersk Inland" feature



<input checked="" type="checkbox"/>	MSKU1234567	-	Ready to Submit
<input checked="" type="checkbox"/>	MSKU1234567	-	Ready to Submit
<input checked="" type="checkbox"/>	MSKU1234567	-	Ready to Submit
<input checked="" type="checkbox"/>	MSKU1234567	-	Ready to Submit
<input checked="" type="checkbox"/>	MSKU1234567	-	Ready to Submit
<input checked="" type="checkbox"/>	MSKU1234567	-	Ready to Submit

7

**Maersk Inland**

Discover our reliable inland service

Rate displayed below is the total for **7 x 40' Dry High** from **Ho Chi Minh City** to the location selected below

Pricing/Charge information shown are tariff rates since you are not an authorized party to the shipment, if negotiated rate is applicable for this shipment it would be billed accordingly

<input checked="" type="radio"/> Long An, Vietnam - By Truck	33,460,000 VND <a href="#">View price breakup</a>
<input type="radio"/> Binh Phuoc, Vietnam	57,960,000 VND
<input type="radio"/> Tan Uyen, Vietnam	16,100,000 VND
<input type="radio"/> Di An, Vietnam	11,900,000 VND
<input type="radio"/> Choose location	

Booking would be confirmed subject to available capacity, for more detail you can contact customer service team.

I agree to the [terms and conditions](#) for haulage price applicable to the selected delivery location.  
Additional charges may incur, please refer to your country's local web page or contact customer service for these details.  
The rules, charges and/or accessorial's applicable to any inland transportation covered under the booking are available [Inland Services - Local Offices Information | Maersk](#).

\*Select payer details responsible for the haulage charge

Select payer

**Book inland delivery**

8

**Delivery - final stop**

Delivery address

**9**

## 1st-time (new) SSDO request

### 7. Maersk Inland view & option

- ✓ Customer can select the container for which Inland Delivery is required
- ✓ Customer can also change mode and view price breakup
- ✓ Customer can also input delivery location basis their need

**8.** Customer can select the payer of inland transportation price & press "Book inland delivery"

**9.** Please update Delivery address by clicking on + Add Delivery address

Choose delivery time

< September 2023 >

Mon	Tue	Wed	Thu	Fri	Sat	Sun
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1

Delivery time

Delivery reference (Optional)

Cancel Choose date

10

← Back

Shipment: 123456789

Sihanoukville, KH 19 Jun 2022

Bremen, DE 18 Aug 2022

Release type, payers & containers

Documents & References

Delivery details

Review

Review your order details

Recipient details

Hide recipient details

Delivery order recipient e-mail ID

Customermail@abc.com Add e-mail address

Payer details

View payer details

Documents and references

View documents and references

Release details

View delivery details for carrier haulage

Submit

11

12

**1st-time (new) SSDO request**

**10.** Select the Delivery Date & Time and click "Choose date"

**11.** Provide mail of delivery order receiver who wants to receive the delivery order

**12.** Press "Submit"

← Back to dashboard

# Delivery Order has been issued for the requested Containers

## Confirmation

Great. Your Instant Delivery Order processed successfully

[Download Delivery Order Request submitted for 507311192.pdf](#)

All recipients for this request will receive a confirmation email shortly.

← Back to dashboard

# Request delivery order



## Confirmation

Great. Your request has been submitted with case ID 2004-117329780.

[Download Request 2004-117329780.pdf](#)

This request will be handled by our customer services team.  
All recipients for this request will receive a confirmation email within 24 hours.

### What can you do next?

- [Check status/ proceed for new request](#)  
You can proceed to request for other 'ready to submit' containers on this shipment
- [View/ Make a change to your request](#)  
You will need your case ID 2004-117329780

## 1st-time (new) SSDO request

- ✓ Delivery Order would be sent by internal agents manually basis all requisite being closed.
- ✓ Confirmation generated



B. SID at  
SSDO amend





MAERSK

Beta

Prices

Book

Tracking

Schedules

Supply chain

Manage

Hub

Hub dashboard

Export overview

Import overview

Tasks

MyCustoms

MyFinance

Allocations

Captain Peter™

Support

Welcome to your Hub

Customise

We're looking to improve your Hub

We would appreciate your feedback in a short survey

Survey

Outstanding

For vessel departin

Submit shipping instructions

Export overview

Import overview

Tasks

MyCustoms

MyFinance

Captain Peter™

Payer standing instructions

Order secure paper

Case management

Maersk Flow

View outstanding tasks

Import Demurrage & Detention

Enter a bill of lading number to view detention and demurrage details

View details

Delivery Order

Enter a Bill of Lading number to request the delivery order

2

Request

Request multiple

## SID – SSDO Amend

After login

1. Click "manage" → "hub"
2. Input bl number and press "Request"

Delivery orders

123456789 (Haulage Id) DO Released Request amendment Convert to inland delivery

Containers (1)

Back

Change Haulage ID #207081874 to Maersk Inland

Discover our reliable inland service

Rate displayed below is the total for 1 x 20' Dry Standard from Ho Chi Minh City to the location selected below

<input checked="" type="radio"/> Dong Xoai, Vietnam - By Truck	7,020,000 VND <a href="#">View price breakup</a>
<input type="radio"/> Ben Cat, Vietnam	4,350,000 VND
<input type="radio"/> Long An, Vietnam	4,280,000 VND
<input type="radio"/> Tay Ninh, Vietnam	4,880,000 VND
<input type="radio"/> Choose location	

Booking would be confirmed subject to available capacity, for more detail you can contact customer service team.

I agree to the [terms and conditions](#) for haulage price applicable to the selected delivery location.  
Additional charges may incur, please refer to your country's local web page or contact customer service for these details.  
The rules, charges and/or accessorial's applicable to any inland transportation covered under the booking are available [Inland Services - Local Offices Information | Maersk](#).

\*Select payer details responsible for the haulage charge

CompanyABC Limited

Cancel Change to inland delivery

<p>Address</p> <p>Add the address you want your shipment to be delivered to</p> <p>Add address +</p>	<p>Date and time</p> <p>2023-09-26 Delivered on - Delivery reference -</p> <p>Edit</p>	<p>Contact</p> <p>Customer name Nguyen ABC Customermail@abc.com</p> <p>Edit</p>
------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------

Cancel Continue

## SID - SSDO Amend

3. Click "Convert to inland Delivery"

4. Maersk Inland view & option

- ✓ Customer can select the container for which Inland Delivery is required
- ✓ Customer can also input delivery location basis their need

5. Customer can select the payer of inland transportation price & press "Book inland delivery"

6. Click "Change to inland delivery"

7. Input or edit:

- ✓ Address you want container to be delivered to
- ✓ Date/time of moving
- ✓ Contact

8. Click "Continue"

## Review your order details

Recipient details

^ Hide recipient details

Delivery order recipient e-mail ID

+ Add e-mail address

Payer details

^ Hide payer details

Invoice reference (Optional)  [Edit payer details](#)

Collect charges

Import Demurrage & Detention charges

Release details

^ Hide delivery details for carrier haulage [Edit Delivery details](#)

Port of discharge (City, Country/Region)	Delivery location (City, Country/Region)
<input type="text" value="Ho Chi Minh City, VN"/> 24 Sep 2023 03:30	<input type="text" value="Tan Uyen, Vietnam"/>

Container details

MSKU1234567 | 20' Dry Standard

Lithium Batteries standalone, Mobile phones, tablets, power banks laptops (Fully or co-loaded with other batteries) (1512.465 kg)

---

24 Sep 2023 03:30

**9**

Cancel

# SID – SSDO Amend

### 9. Review & Submit:

Have a overview and can adjust:

- Contact mail
- Payer of inland transportation fee
- Date/time of moving

Then, press "Submit"