

**How to buy more Import
freetime**
: Combine Detention Scenario



How to buy more Import freetime – Combine Detention Scenario

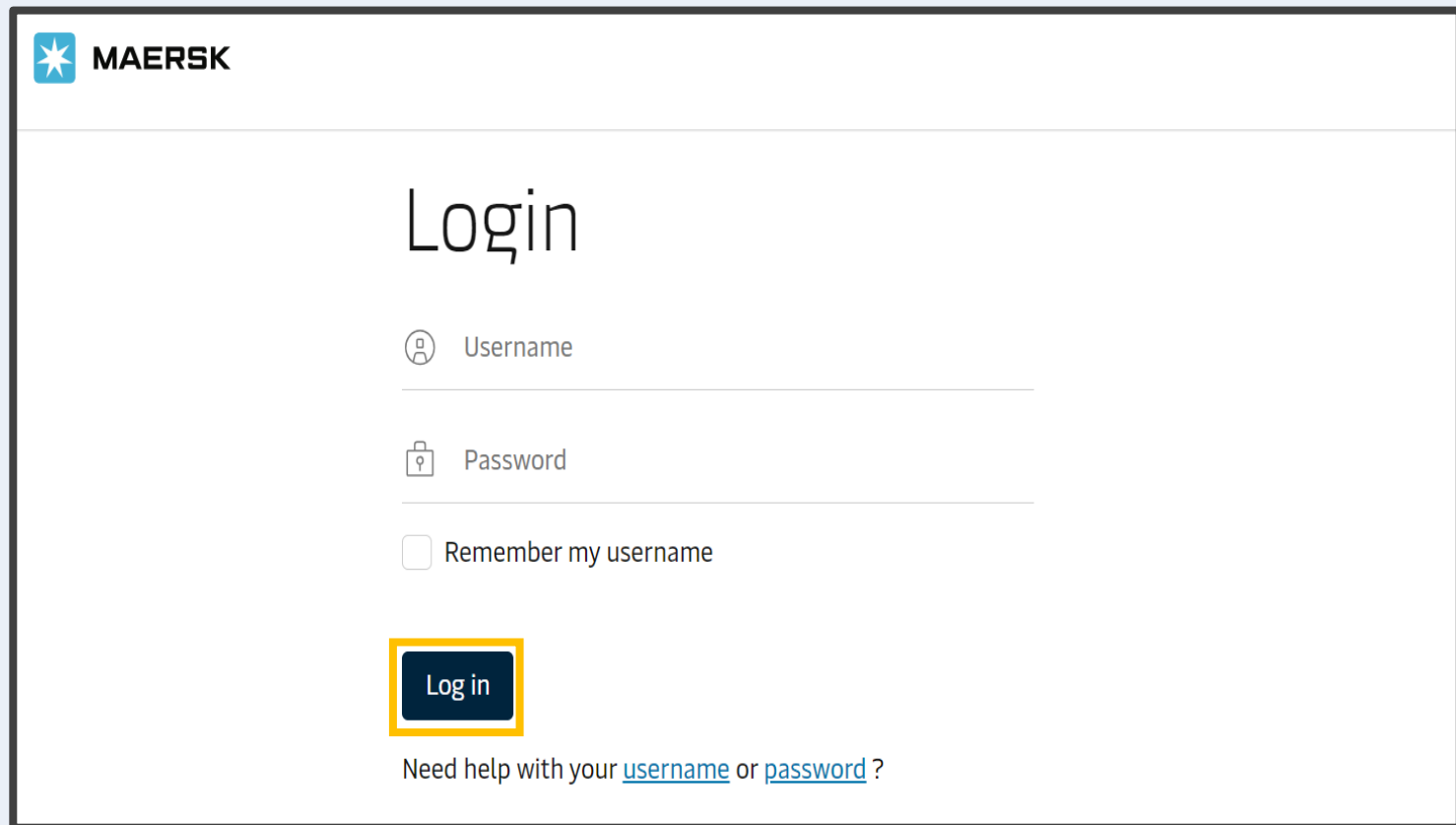
Where can customers purchase ?

1. **New Booking stage**
2. **Shipping instructions stage**
3. **Cargo on water (Import) stage**
 - 3.1 **D&D calculator**
 - 3.2 **Delivery order**
 - 3.3 **Shipment details**

Remark :

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Starting with login [Maersk.com](https://www.maersk.com)



The screenshot shows the Maersk login page. At the top left is the Maersk logo (a blue star) and the text "MAERSK". The main heading is "Login". Below the heading are three input fields: "Username" with a person icon, "Password" with a lock icon, and a checkbox labeled "Remember my username". A dark blue "Log in" button is highlighted with a yellow border. Below the button is a link: "Need help with your [username](#) or [password](#) ?".

How to buy more Import freetime – Combine Detention Scenario

Buy more import freetime at [New Booking Stage](#)

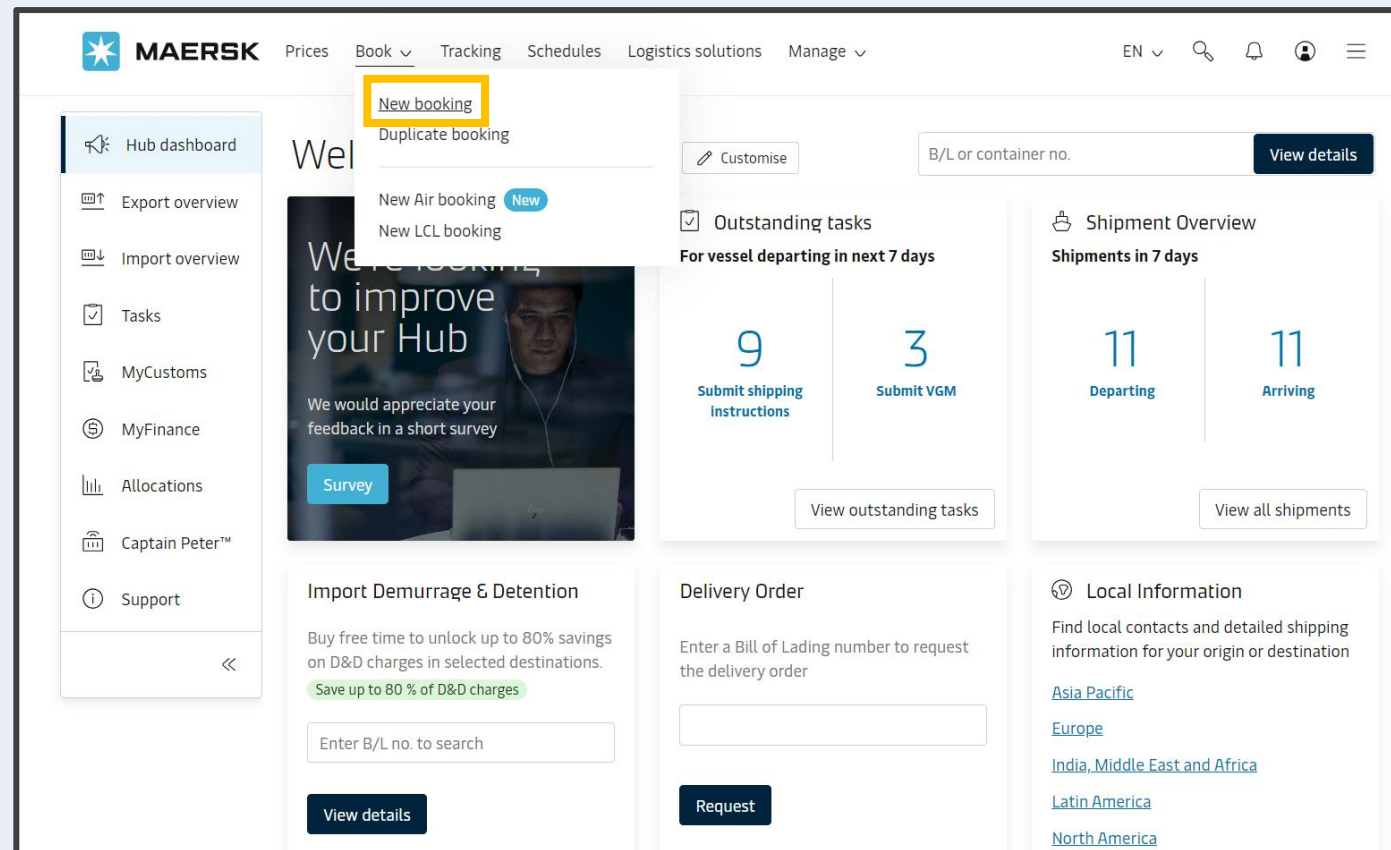
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1. Click "New Booking"



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Buy more import freetime at [New Booking Stage](#)

2. Fill the details and select routing until Recommended Services

The screenshot displays the Maersk website interface. At the top, the Maersk logo is on the left, and navigation links for 'Prices', 'Book', 'Tracking', 'Schedules', 'Logistics solutions', and 'Manage' are in the center. On the right, there are icons for language ('EN'), search, notifications, and user profile. Below the navigation is a progress bar with five steps: 'Booking Information', 'Select sailing', 'Recommended services', 'Additional details', and 'Review booking'. The 'Recommended services' step is highlighted with a yellow box. Below the progress bar, the heading 'Recommended services' is visible. At the bottom, a blue banner contains the text: 'Dear **Intra-Asia Customer**, click here to [add up to 14 days](#) extra import freetime to your shipment' and a button labeled 'Take me to freetime'.

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Buy more import freetime at [New Booking Stage](#)

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3. At Detention Free time Extension item, Select an option, then click Add

Detention Freetime Extension

Add detention freetime for your booking and save up to 80% compared to the standard detention charges. This service offers you to purchase additional freetime for detention or combined Demurrage & Detention at the destination to increase your flexibility and gain control of your supply chain. This service is non-refundable regardless of actual usage of the additional free time.
[Read more](#)

Standard detention charges for your selected destination:

	Validity period (day)	Cost per day (THB)
 Laem Chabang, Thailand Import Detention starts at discharge	1 - 7	Free
	8 - 11	1,200.00
	12 - 20	2,000.00
	21 +	4,700.00

Get additional detention freetime at discount. See offers in drop down below:

Additional detention days

Select an option

Select an option

+3 days 2.3 (USD) per day/container

+7 days 8.6 (USD) per day/container

+11 days 21.8 (USD) per day/container

+14 days 23.6 (USD) per day/container

Price
From USD 7.0
per container

Add

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Buy more import freetime at [New Booking Stage](#)

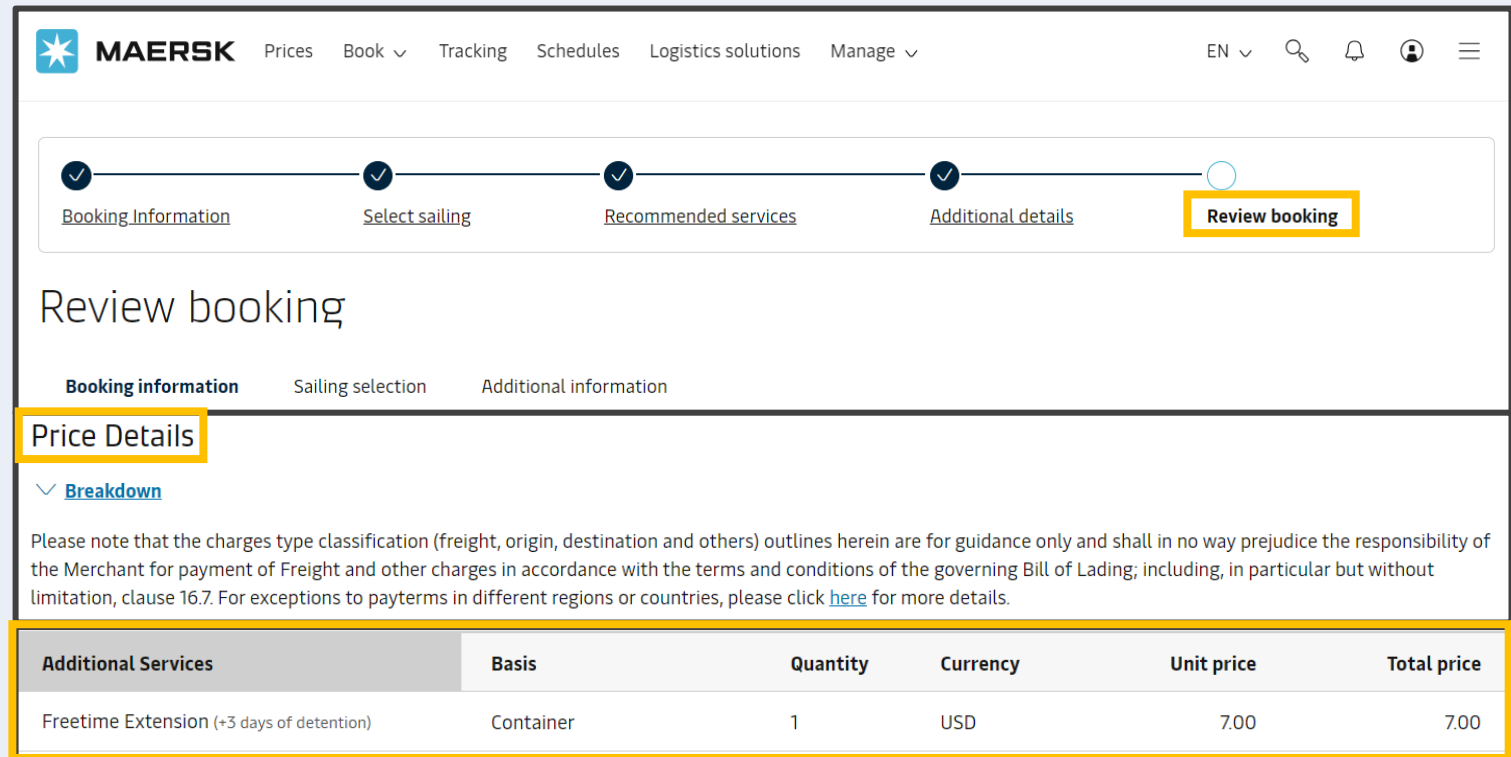
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4. Freetime can be checked before submitting at Review booking



The screenshot shows the Maersk website interface during the booking process. The navigation bar includes 'MAERSK', 'Prices', 'Book', 'Tracking', 'Schedules', 'Logistics solutions', and 'Manage'. A progress bar at the top indicates the current stage: 'Review booking' is selected and highlighted with a yellow box, while previous stages ('Booking information', 'Select sailing', 'Recommended services', 'Additional details') are marked with checkmarks. Below the progress bar, the 'Review booking' section is active, with 'Price Details' highlighted in yellow. A 'Breakdown' section is visible, followed by a disclaimer. At the bottom, a table lists the 'Additional Services' for the booking.

Additional Services	Basis	Quantity	Currency	Unit price	Total price
Freetime Extension (+3 days of detention)	Container	1	USD	7.00	7.00

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Buy more Import freetime at [SI Submission](#)

1. Search the booking number and Click submit Submit Shipping instruction

The screenshot displays the MAERSK web application interface. At the top, there is a navigation bar with the MAERSK logo and menu items: Prices, Book, Tracking, Schedules, Logistics solutions, and Manage. The main content area shows a shipment overview for a specific booking number (redacted). Key details include the B/L number (redacted), origin (Laem Chabang, TH, departing 15 Jan 2024), destination (Haiphong, VN, arriving 19 Jan 2024), and cargo (11 x containers: Autoparts, car parts, v...). Below the details, there are tabs for Summary, Documents, Containers & VGM, Parties, Charges, and Log. The Summary tab is active, showing a list of tasks to complete and one document issued. The task 'Submit shipping instruction' is highlighted with a yellow box and is due on 12 Jan 2024 at 04:00. Other tasks include 'Submit VGM' (due 21:00) and 'Container gate in' (due 15:00). The document 'Booking confirmation' was issued on 22 Dec 2023 at 09:32.

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1. Select an option of freetime extension and then purchase

* customers can now purchase only Detention/Combine Detention at this stage

← Exit Shipping Instructions

Shipment: [Redacted] Split, part & combine

From Thailand 15 Jan 2024 To Vietnam 19 Jan 2024

BoL: [Redacted] Document Parties Payers Cargo and VGM Review

Documents

Transport Document Receiver

Freetime Extension

Detention

Included Freetime	Containers	Select Additional days
28 days	1 × 20 Dry Standard	4 8 14
32 days	10 × 40 Dry High	

Save up to 40% from potential charges

Total price 2,100^{USD}₀₀ [Purchase detention extension](#)

Document Type

Waybill Bill of Lading

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2. Tick to reconfirm, and then Click "Confirm purchase"

* customers can now purchase only **Detention/Combined Detention** at this stage

Freetime Extension

Detention

i You're about to purchase 4 extra detention freetime extension days for 2,100.00 USD. The amount will be added on your invoice.

By accepting above you agreed to become a payer for the invoice, which would be send for the purchase of detention free days (Freetime Extension Contract)
Kindly note that once purchased, this charge for the Freetime Extension contract is non-refundable.

Total price 2,100^{USD}₀₀ Go back Confirm purchase

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Buy more Import freetime at [D&D Calculator](#)

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1. Go to Import Demurrage & Detention Widget & Input B/L no and Click View details

The screenshot displays the MAERSK Hub dashboard. The top navigation bar includes 'MAERSK', 'Prices', 'Book', 'Tracking', 'Schedules', 'Logistics solutions', and 'Manage'. The main content area is titled 'Welcome to your Hub' and features a 'Customise' button and a search bar for 'B/L or container no.' with a 'View details' button. A central banner promotes a survey to improve the hub. The dashboard is divided into several widgets: 'Outstanding tasks' (291 shipping instructions, 259 VGM), 'Shipment Overview' (904 departing, 747 arriving), 'Import Demurrage & Detention' (highlighted in yellow, offering up to 80% savings), 'Delivery Order' (request form), and 'Local Information' (links for Asia Pacific, Europe, India, Middle East and Africa, Latin America, and North America).

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Buy more Import freetime at [D&D Calculator](#)

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2. Select "Empty Return date", total details of freetime extension with Risk level and total price will be available

Shipment: [Redacted] Rotterdam, NL 26 November 2023 Bangkok, TH 1 January 2024

Detention

Purchase free days

1. You can select estimated return date and purchase discounted free days to avoid penalty later on
2. Estimated Detention Last Free Date are derived basis pickup/delivery date selected in demurrage tab and accordingly chargeable days and detention price are shown which are also an estimates, which may change basis actual pick of the container/s

Introducing fee risk assessment

Allowed purchase of maximum 14 free days for each container & offer is only allowed once per shipment and can be done till vessel arrival.

- **High risk** - You're likely to pay a fee for not returning on time
- **Medium risk** - You might pay a fee for not returning on time
- **Low risk** - You're not likely to pay a fee

Detention charge & free days details

You can select a new 'Empty return date' to view detention charge applicable (as per the contract/ standard tariff).

📍 Empty return location

Containers	Free Days	Last Free Date	Empty return date	Purchase days	Risk Level	Detention price Days X Rate
[Redacted] 20 Dry Standard Wastepaper	21 days	21 Jan 2024 ⓘ Estimated	22 Jan 2024 📅 Limited offers ⓘ	1 days ⓘ	High risk	THB 514.00 THB 354.66 -31% ▾

Total no. of containers: 1

Total price* THB 514.00
THB 354.66

How to buy more Import freetime – Combine Detention Scenario

Buy more Import freetime at [D&D Calculator](#)

2. Tick to reconfirm, and then Click “Purchase detention days”

Total no. of containers: 1 Total price* THB 514.00
THB 354.66

Purchase detention days

By accepting the terms above, you agree to become a payer for the invoice, which will be sent for the purchase of detention free days (Freetime extension contract) and to make the payment for the invoice within 24 hours of receiving it. Kindly note that once purchased, this charge for the Freetime extension contract is non-refundable.

*Detention price displayed is initial estimate to this shipment based on selected empty return date.
Your invoice will contain additional local tax or changes to these figures in accordance to [terms and conditions](#).

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Buy more import freetime at [Delivery Order Stage](#)

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1. Search the booking number and request Delivery order

The screenshot displays the Maersk Hub dashboard. The top navigation bar includes the Maersk logo, 'Prices', 'Book', 'Tracking', 'Schedules', 'Logistics solutions', and 'Manage'. The main content area is titled 'Welcome to your Hub' and features a 'Customise' button and a search field for 'B/L or container no.' with a 'View details' button. A central banner promotes a survey to improve the Hub. Below this, there are three main sections: 'Outstanding tasks' (9 shipping instructions, 3 VGM), 'Shipment Overview' (11 departing, 11 arriving), and 'Local Information' (links for Asia Pacific, Europe, India, Middle East and Africa, Latin America, and North America). The 'Delivery Order' section is highlighted with a yellow border and contains a 'Request' button and a search field for 'Enter B/L no. to search'. The 'Import Demurrage & Detention' section offers a 'View details' button and a 'Save up to 80% of D&D charges' benefit.

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Buy more import freetime at [Delivery Order Stage](#)

2. Select a package of free time, Click on Continue to buy, Accept the terms and conditions and then Click on Buy now

Extend import free time

Detention Included free days **21 days**

Select additional days

Applies to

All containers (1)

4
BEST

7

10

14

Price THB 4112.00
28% online discount THB -1151.36

Total Price THB **2960.64** [Continue to buy detention](#)

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Buy more Import freetime at [Shipment Details](#)

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Search the B/L number => If you're one of the shipment parties, then you will be routed to Shipment details page.

The image displays a three-step process for purchasing import freetime extension:

- Step 1: Selection**
 - Extend import free time (Storage selected, Detention unselected)
 - Included free days, starts from discharge to gate-out: 5 days
 - Select additional days: 4 (BEST), 7 (selected), 10, 14
 - Applies to: All containers (1)
 - Price: GBP 324.00, 43.67% online discount, GBP -141.48
 - Total Price: GBP 182.52
 - Continue to buy demurrage
- Step 2: Confirmation**
 - Extend import free time (Storage selected, Detention unselected)
 - Included free days, starts from discharge to gate-out: 5 days
 - You're about to purchase 7 extra demurrage days for 182.52 GBP. This amount will be added on your invoice.
 - Terms and Conditions: By accepting you agree to:
 1. Be the payer for the invoice, which would be sent for the purchase of additional demurrage & detention free days (Freetime Extension Contract).
 2. Understand that Freetime Extension contract charge is non-refundable.
 - I accept the Terms and Conditions
 - Price: GBP 324.00, 43.67% online discount, GBP -141.48
 - Total Price: GBP 182.52
 - Buy now
 - Back
- Step 3: Order Confirmed**
 - Extend import free time (Demurrage selected, Detention unselected)
 - Included free days after discharge: 78 days
 - Order confirmed. Thank you for your purchase of 7 extra demurrage days for 182.52 GBP. You will receive an email with invoice information shortly.
 - An email has been sent to tim.rayers@maersk.com with a confirmation and receipt of this purchase. Please review your invoice in MyFinance for further details.

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Journey	What does it mean to end customer	Who can purchase
New booking Stage	At new booking stage	Booked by Party
SI Submission	<ul style="list-style-type: none"> - Customer can now purchase only Detention/Combined Detention at this stage - Only 3 options of freetime can be purchased => 4, 8, and 14 days. - The purchase will not be available after cargo is loaded. 	- Parties who can submit the SI will have this option available.
D&D Calculator	<ul style="list-style-type: none"> - Available from 15 days to 1 day before vessel arrival - Freetime extension can be purchased after containers are loaded 	Consignee, First notify party, Price owner, Release to party, Lawfull B/L holder, Inward forwarder, Import DND payer, Shipper, Booked by and Blanket approved Customer.
Delivery Order Stage	<ul style="list-style-type: none"> - Available from 15 days to 1 day before vessel arrival - Only for new D/O request 	Consignee, First notify party, Price owner, Release to party, Lawfull B/L holder, Inward forwarder, Import DND payer and Blanket approved Customer.
Shipment Details	<ul style="list-style-type: none"> - Available from 15 days to 1 day before vessel arrival - Only 4 options of freetime can be purchased => 4,7,10 and 14 days 	Booking parties, Price owner, Shipper, Consignee, 1st Notify party and Release to party