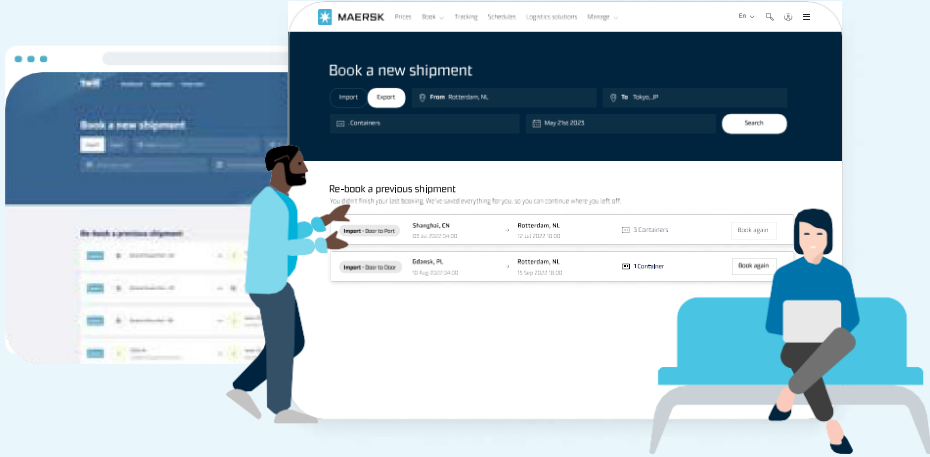


Maersk Go - Maersk 웹사이트 통합 안내



Welcome to Maersk Go!

Twill is now Maersk Go! We look different, but we are still the same booking and shipping experience you've come to love.

MAERSK

PricesBookTrackingSchedulesLogistics solutionsManage

En

HubShipmentsPartnersLocked ratesMyCustomsMyFinance

Welcome, Jane

Twill is now called **Maersk Go**. It looks different, but has the same booking and shipping experience you know. [Learn more](#)

Ready to book your next shipment?

It's been 19 days since your last shipment

Upcoming shipments

Estimated Pick-up 25 May 2022

4A123C1P · to Rotterdam

4d later

Estimated Delivery 12 Jun 2022

5B456D2Q · to Budapest, HU

On time

On time

On time

Map of Europe and Africa showing shipping routes.

New

Due today

Due 12 May

Show all tasks

Booking confirmation

5B456D2Q · to Budapest, HU

Booking confirmation

5B456D2Q · to Budapest, HU

목차

Maersk Go 변경사항 안내
New Maersk Go - Demo
FAQ

Page 3-4

Page 5-14

Page 15-16

Maersk Go 변경사항 안내

MAERSK

PricesBookTrackingSchedulesLogistics solutionsManage

En

Hub

Shipments

Partners

Locked rates

MyCustoms

MyFinance

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Estimated Pick-up 25 May 2022

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5B456D2Q - to Budapest, HU

4d later

On time

On time

On time

Shipments

26

Bremerhaven, DE

Budapest, HU

1KT299026

18 Jul

18 Aug

Departed from Bremerhaven, DE

Show starred shipments

New

Book a new shipment

Re-book a previous shipment

Book a new shipment

Re-book a previous shipment

Book a new shipment

Re-book a previous shipment

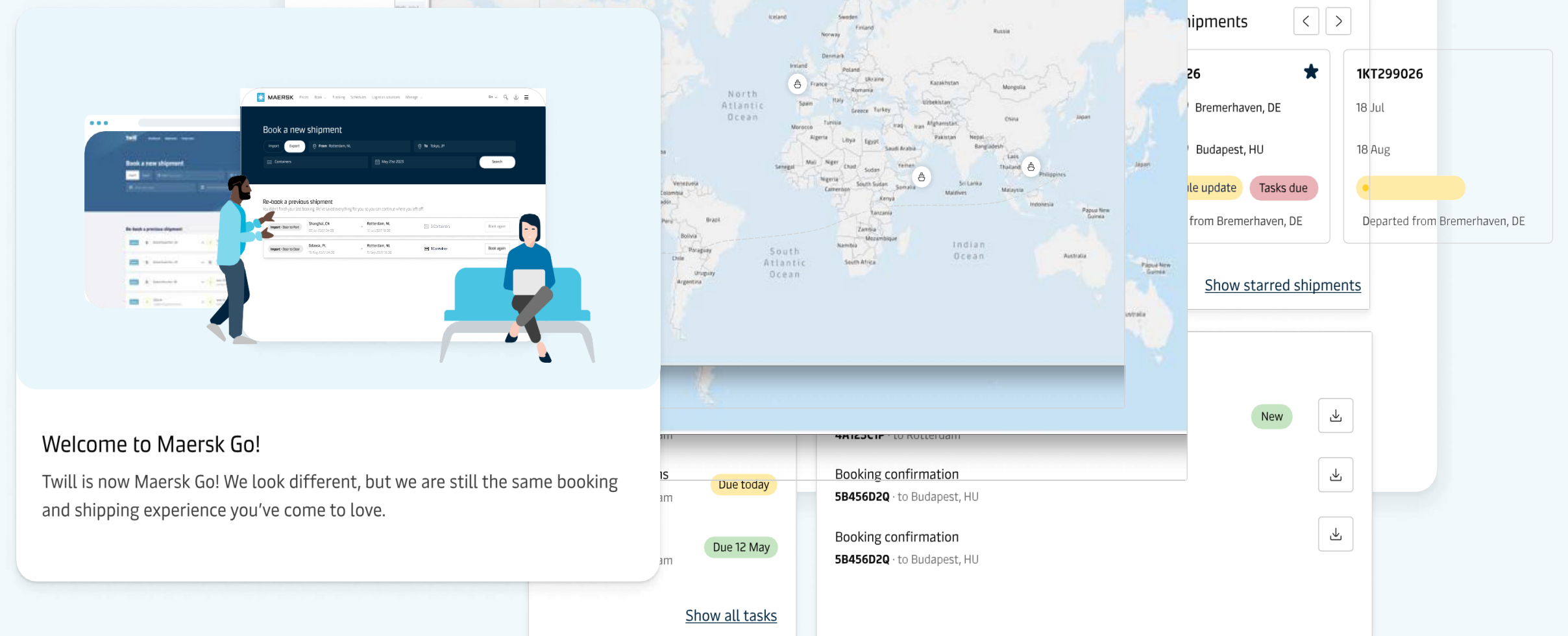
Welcome to Maersk Go!

Twill is now Maersk Go! We look different, but we are still the same booking and shipping experience you've come to love.

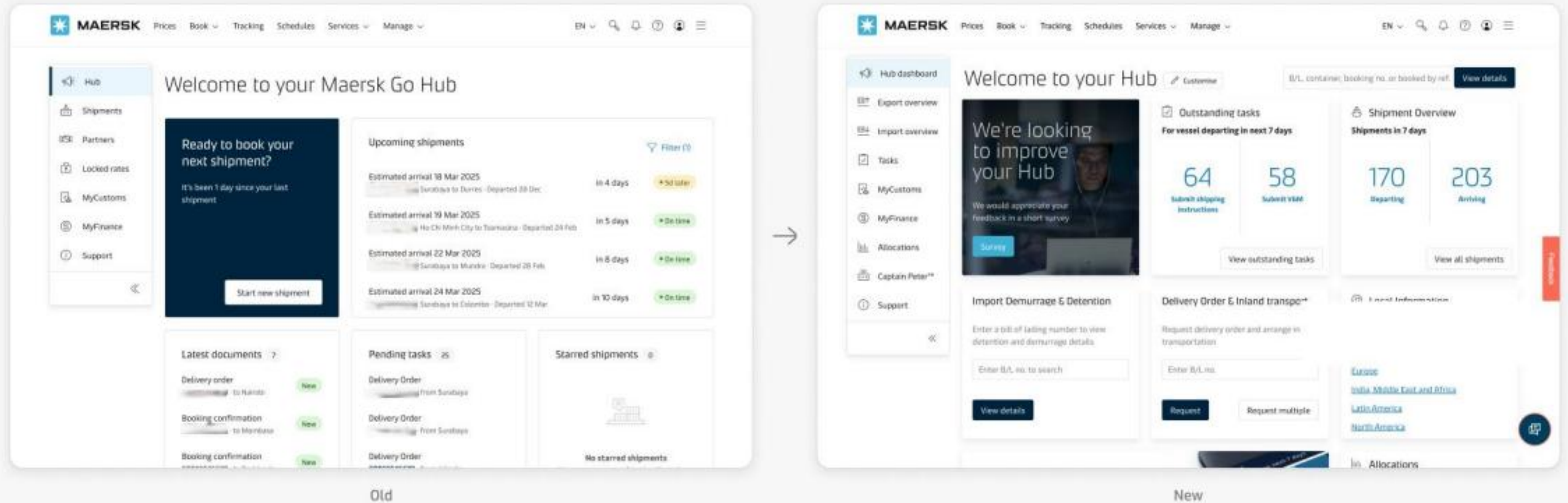
Process	AS IS	TO BE	Remark
Booking			
APU prefix 부킹넘버 앞자리 APU.	Y	N	5월 14일부터 부킹넘버 앞자리 2 로 변경 예정입니다.
Maersk.com 에서 부킹 통합 관리.	N	Y	Maersk Go Hub -> Maersk.com 허브로 변경됩니다.
Instant booking confirmation 부킹 즉시 컨펌.	N	Y	부킹 즉시 이상 없으면 30분안에 컨펌시트 발송.
부킹시 컨테이너 픽업지 및 픽업일자 선택 가능.	N	Y	부킹 시점에서 선택 가능하나, 웹상에서 정정이 불가하오니 부킹 시점에 정확한 픽업지와 일자 선택 해주시기 바랍니다.
온라인 부킹 정정 및 캔슬.	N	N	기존과 동일하게 Maerskgosupport@maersk.com 로 요청 주십시오.
Free amendments.	Y	Y	추후 공지시까지는 기존과 동일하게 정정비용은 무료입니다.
부킹 분할 및 병합.	N	N	Maersk Go 서비스는 부킹 분할 및 병합 불가합니다.

New Maersk Go – Demo

2025년 5월부터 Maersk Go는 Maersk 시스템과 더욱 긴밀하게 통합됩니다.
Maersk.com의 강점을 활용하면서도, Go 고객만의 핵심 차별화 요소는 유지됩니다.
어떤 점이 달라졌는지 확인해 보세요!



Hub



* Maersk Go 고객분들은 5/14일부터 새로운 Hub를 이용하게 됩니다.

New Maersk Go - Demo

<The Hub>

Maersk Go 사용자는 5/14 일 부터 새로운 Hub를 이용하게 됩니다. 새로운 Hub 에서 제공되는 주요 기능을 안내드립니다.

Import Demurrage & Detention

: Enter B/L number란에 비엘넘버(MAEU 제외) 기재시 D&D 조회가 가능합니다.



EN Search Notifications Support Contact Us

Prices Book Schedules Tracking Manage Services Company

Hub dashboard

Export overview

Import overview

Tasks

MyCustoms

MyFinance

Allocations

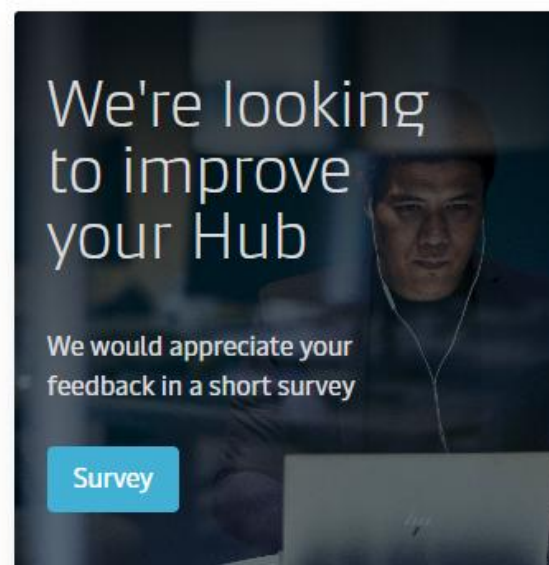
Captain Peter™

Support

Welcome to your Hub

Customise

B/L, container, booking no. or booked by ref. View details



Outstanding tasks

For vessel departing in next 7 days

0

Submit shipping instructions

0

Submit VGM

View outstanding tasks

Shipment Overview

Shipments in 7 days

2

Departing

2

Arriving

View all shipments

Import Demurrage & Detention

View freetime details & buy additional freetime, 15 days before the vessel's arrival

Save 30% on freetime purchases

Enter B/L number

View details

Delivery Order & Inland transport

Request delivery order and arrange inland transportation

Enter B/L number

Request

Local Information

Find local contacts and detailed shipping information for your origin or destination

[Asia Pacific](#)

[Europe](#)

[India, Middle East and Africa](#)

[Latin America](#)

[North America](#)

Containers	Total free days	Last free date	Empty return date	Purchase days	Risk Level	Detention price Days X Rate
TCKUM... 20 Dry Standard	10 days	20 May 2025 Estimated	21 May 2025 Limited offers	1 days	High risk	KRW 15,000 KRW 11,100 -26%

Total no. of containers: 1

Total price* KRW 15,000
KRW 11,100

☐ By accepting the terms above, you agree to become a payer for the invoice, which will be sent for the purchase of detention free days (Freetime extension contract) and to make the payment for the invoice within 24 hours of receiving it. Kindly note that once purchased, this charge for the Freetime extension contract is non-refundable.

Purchase detention days

*Detention price displayed is initial estimate to this shipment based on selected empty return date.
Your invoice will contain additional local tax or changes to these figures in accordance to [terms and conditions](#).

Shipment details

The 'Old' interface shows a top navigation bar with 'MAERSK' and links for Prices, Book, Tracking, Schedules, Services, and Manage. Below this is a 'Shipments' section with a star icon and the text 'Shipment COD12345678'. The main content area displays a route from Surabaya, ID to Port Louis, MU, with estimated departure and arrival dates. It also shows shipment, Maersk Go ID, and reference numbers. A sidebar on the left contains a 'Shipment overview' with a timeline of events: 'Booking initiated' (13 Mar 2025) and 'Carrier booking confirmed' (13 Mar 2025). A 'Pending tasks & deadlines' section on the right shows a 'Delivery Order' as 'Available'.

Old

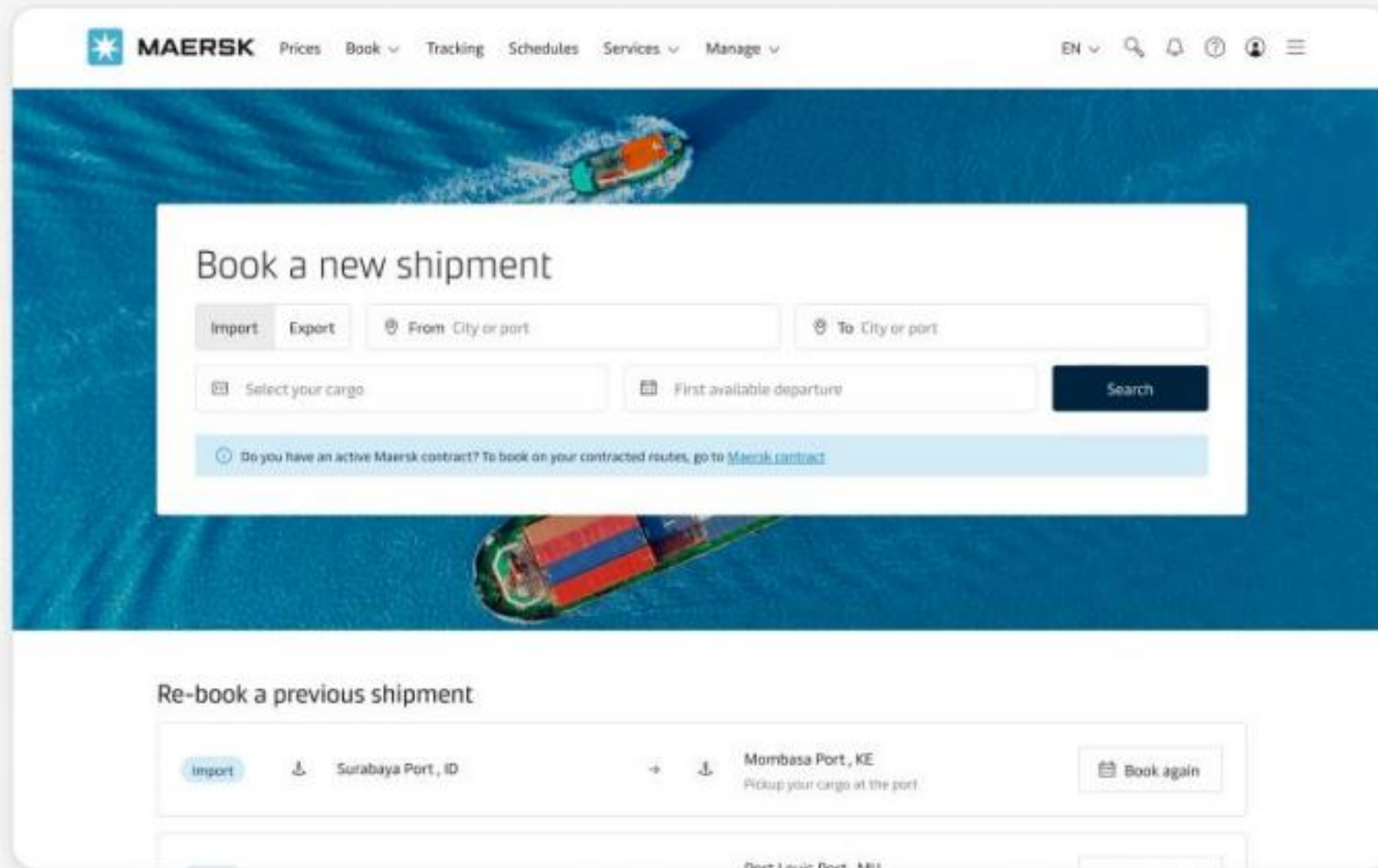


The 'New' interface features a more detailed 'Shipment details' page. It includes a 'Back to Manage shipments' link and a search bar. The main content area shows the B/L Number, origin (Bremerhaven, DL), destination (Maidenhead, GB), and cargo details (2 x 40 Dry, Scrap metal, Dangerous). It also displays '2 tasks to complete' (Submit VGM, Submit Shipping instructions, Dangerous cargo declaration) and '2 new documents' (Way bill, Certified true copy). A 'Bill of lading status/actions' section shows the B/L issued to the user and provides buttons for 'Electronic cargo release', 'Amend Bill of lading', and 'B/L release'.

New

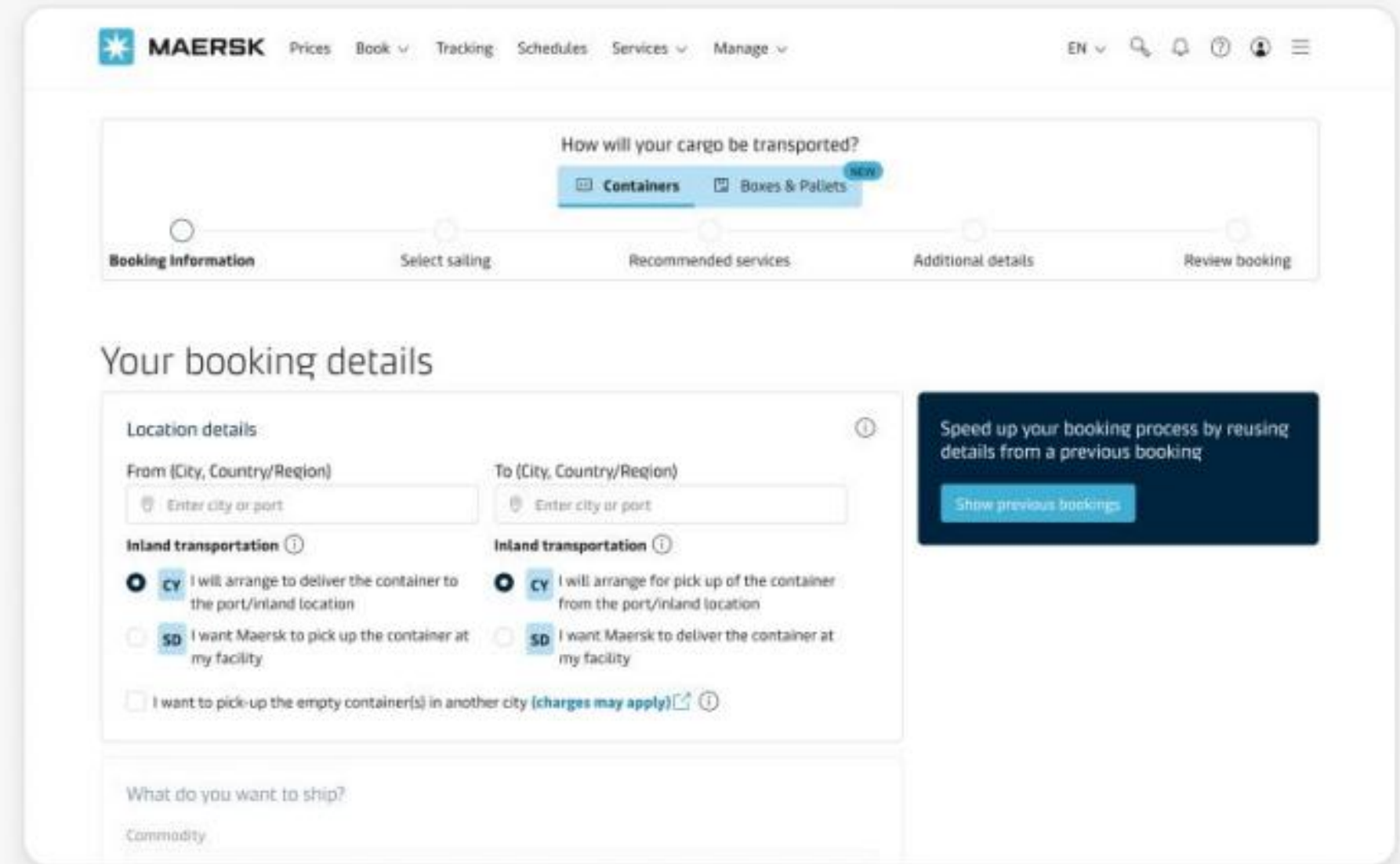
* Shipment details 부분이 오른쪽과 같이 변경됩니다.

Search



The 'Old' interface features a 'Book a new shipment' form. It includes tabs for 'Import' and 'Export', input fields for 'From City or port' and 'To City or port', a 'Select your cargo' dropdown, and a 'First available departure' field. A 'Search' button is at the bottom right. Below the form is a link: 'Do you have an active Maersk contract? To book on your contracted routes, go to [Maersk contract](#)'. At the bottom, there is a 'Re-book a previous shipment' section with a 'Book again' button.

Old



The 'New' interface features a 'How will your cargo be transported?' section with 'Containers' and 'Boxes & Pallets' (marked 'NEW') options. Below this is a progress bar with steps: 'Booking Information', 'Select sailing', 'Recommended services', 'Additional details', and 'Review booking'. The main section is 'Your booking details', which includes 'Location details' (From/To City, Country/Region), 'Inland transportation' (CY/SD options), and 'What do you want to ship?' (Commodity). A dark blue box on the right says 'Speed up your booking process by reusing details from a previous booking' with a 'Show previous bookings' button.

New

* 운임 및 스케줄 조회화면이 오른쪽과 같이 변경됩니다.

Search results

The 'Old' interface shows a search results page for 'Shanghai to Rotterdam' starting from 3 Apr 2025. It features a sidebar with filters for 'Import - Port to port', '1 Container', 'Price range' (2208 to 5523), 'Earliest departure date' (14 Mar 2025), 'Latest departure date' (10 Apr 2025), and 'Max transit time' (49 days). The main area displays a table of sailing options. The 'Earliest' filter is selected, showing a departure on 14 Mar. The table lists several options, with the first two marked 'Sold out' and the third showing a daily rate of USD 2,500.

Departure	Arrival	Status	Transit time	Rate
14 Mar Shanghai	1 May Rotterdam	Sold out		
20 Mar Shanghai	28 Apr Rotterdam	Sold out		
20 Mar Shanghai	8 May Rotterdam	49 days	Direct	Daily rate USD 2,500
27 Mar Shanghai	15 May Rotterdam	49 days	Direct	Daily rate USD 2,209

Old



The 'New' interface shows the 'Select sailing' step for the same route. It includes a progress bar with steps: Booking Information, Select sailing (active), Recommended services, Additional details, and Review booking. The sailing details for 27 Mar 2025 are shown: Departure 27 Mar 2025, 11:00; Arrival 15 May 2025, 15:00; Gate-in deadline 25 Mar 2025, 11:00; Transit time 49 days 10 hours; Vessel/voyage BUSAN EXPRESS / 513W. Below this, the 'Maersk Go' section shows a price breakdown and a total price of USD 4,603.00, which includes 3 days of detention and 4 days of demurrage freetime. A 'Book' button is visible.

Departure	Arrival	Gate-in deadline	Transit time	Vessel/voyage
27 Mar 2025, 11:00	15 May 2025, 15:00	25 Mar 2025, 11:00	49 days 10 hours	BUSAN EXPRESS / 513W

Maersk Go
USD 4,603.00
Incl. 3 days of detention & 4 days of demurrage freetime
Buy more freetime on next page

New

* 운임 및 스케줄 조회 결과가 오른쪽과 같이 변경됩니다.

<부킹시 픽업일자 및 픽업지 설정>

부킹 단계에서 픽업지와 날짜 지정이 가능합니다.
다만, 부킹 컨펌 이후에는 웹상에서 자동 수정이 불가능하므로,
부킹시 정확한 픽업지와 날짜 입력을 부탁드립니다.

2025년 하반기에는 Go 고객도 온라인으로 수정 및 취소가 가능해질 예정입니다.

Progress bar showing steps: Booking Information, Select sailing, Recommended services, Additional details, Review booking.

Additional details

Container stuffing details

1 x 40 Dry High

Pick-up depot

Busan new port terminal Co.ltd
372 Sinhangnam-ro
Busan
Korea, South
46767

Select a different depot

Pick-up date and reference

No date selected
[Click to choose date](#)

Choose another date

Enter haulage reference (optional)

Enter haulage reference (optional)

Additional charges can incur if the container is picked up from a different location than the origin or the date selected exceeds the agreed free time or other standard details. Please refer to your country's local webpage or contact customer service for details about the potential charge amount.


✓


Booking InformationSelect sailingRecommended servicesAdditional detailsReview booking


Select sailing


Shanghai (Shanghai), China → Rotterdam (Zuid-Holland), Netherlands


27 Mar 2025


 Departure
27 Mar 2025, 11:00

 Arrival
15 May 2025, 15:00

 Gate-in deadline
25 Mar 2025, 11:00

 Transit time
49 days 10 hours


 Vessel/voyage
BUSAN EXPRESS / 513W


 [Route & other details](#)


Maersk Go
 [Price breakdown & details](#)


Vessel sold out


3 Apr 2025


 Departure
3 Apr 2025, 14:00


 Arrival
12 May 2025, 12:00

 Gate-in deadline
1 Apr 2025, 14:00

 Transit time
39 days 4 hours

 Vessel/voyage
MANCHESTER MAERSK / 514W

 [Route & other details](#)

Maersk Go
 [Price breakdown & details](#)

USD 4,603.00

Incl. 3 days of detention & 4 days of demurrage freetime

Buy more freetime on next page

Book

<운임 및 스케줄 조회>

Go 고객의 요율은 변동 없이 유지되며 최대 7주 앞까지 예약할 수 있는 더 많은 옵션을 계속해서 이용할 수 있습니다.

계약이 있는 Maersk Go 고객은 자신의 계약 요율로 예약할 수 있습니다.

또한, Contract 고객은 비계약 노선에 대해 Go 요율로 예약할 수도 있습니다.

<추천 서비스>







추천 서비스 페이지가 새롭게 개편됩니다.
Go 고객을 위한 새로운 추천 서비스 페이지에서는 더 다양한 옵션을 이용할 수 있습니다.


기존 제공 서비스:


- 수출입 통관
- Value Protect
- Detention Freetime


신규 제공 서비스:


- Demurrage Freetime
- 프리미엄 품질 컨테이너
- Garment on Hanger service
- 친환경 배송 (Eco Delivery)


 **MAERSK** Prices Book  Tracking Schedules Supply chain Manage  En   

 Booking information


 Select sailing

 Recommended services

 Additional details


 Review booking

Recommended services



Detention Freetime Extension

Add detention freetime for your booking and save time and possible cost compared to standard detention charges. This service offers the purchase of additional freetime for detention or combined Demurrage & Detention at the destination to increase your flexibility and gain control of your supply chain. This service is non-refundable regardless of actual usage of the additional free time purchased.

[Read more](#) 

Buy additional freetime at **Rotterdam, Netherlands** (standard freetime is 5 days):
Import Demurrage starts at discharge.

☐ **+4 days**
USD 31.30


☐ **+8 days**
USD 61.30

☐ **+11 days**
USD 91.30

☐ **+14 days**
USD 121.30

☐ **+17 days**
USD 151.30

Add



Standard Export Customs Clearance

Maersk will apply to the authorities on your behalf, a standard export clearance based on the information from your transport booking, together with your commercial documents. Bookings may not exceed 5 HS codes per shipment.

Price
CNY 165.00

Add

<추가 세부사항>

수출자/수입자 전환 (Exporter/Importer toggle)
Go 고객은 기존과 마찬가지로 수출자 또는 수입자 역할을
선택해야 합니다.

기존 프로세스에서는 이 선택이 초반에 있었지만,
새로운 프로세스에서는 후반부에 이 선택이 이루어집니다.

Parties

Which party are you booking as?

Exporter Importer

You're booking for import, which means your company is the buyer (or 'cosignee') of this shipment; the one who receives the goods. To get your shipment ready, we need the details of your shipper.

Booked By

LTD

*****912

Show details ▾

Cosignee

LTD

*****912

Show details ▾

Shipper Remove

PE

*****489

[Change customer](#)

Show details ▾

Optional parties

Review booking

Plan & Book

Prices

Book

Container tracking

Vessel schedules

Logistics

Ocean

Maersk Customs Services

Intermodal Transport

Lead Logistics

...

Industry sectors

Insights

Logistics explained

...

About us

Investors

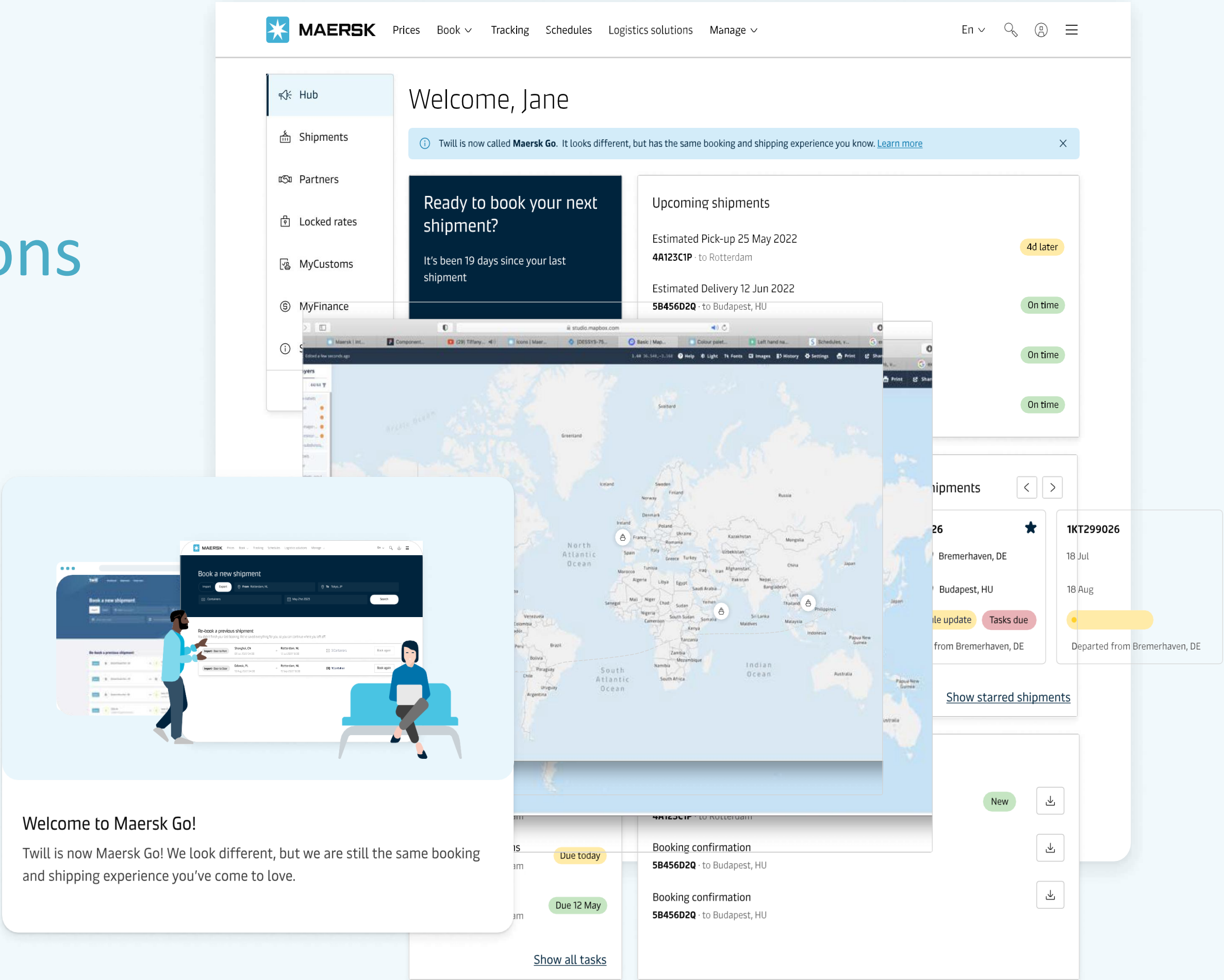
Procurement

...

•수출자(Exporter)를 선택하면,
Shipper(송화인) 정보는 로그인한 사용자(예약자 기준)로
설정됩니다.

•수입자(Importer)를 선택하면,
Consignee(수화인) 정보는 로그인한 사용자(예약자 기준)로
설정됩니다.

Frequently Asked Questions





Q. 부킹 단계에서 픽업지와 날짜 지정이 가능한가요?

A. 부킹 단계에서 픽업지와 날짜 지정은 가능합니다. 다만, 부킹 컨펌 이후에는 웹상에서 자동 수정이 불가능하므로, 부킹 시 정확한 픽업지와 날짜 입력을 부탁드립니다.(관련 가이드: [www.maersk.com User guide](http://www.maersk.com/User_guide))

Q. 부킹 Split 혹은 Combine이 가능한가요?

A. Maersk Go 선적 건은 부킹 Split과 Combine이 불가능한 점 참고 부탁드립니다.

Q. SD 부킹시 기존에 입력하던 Load address 는 동일하게 입력하면 되나요?

A. Origin SD (Shipper's Door) 부킹의 경우, 고객이 화물 적재를 위해 Maersk가 공 컨테이너를 반입해야 하는 주소와 날짜 및 시간을 제공해야 합니다. Maersk Go 부킹의 경우, 부킹 당사자가 '수입자(Importer)'로 선택되면, 컨테이너 적재 정보 입력란은 선택사항이 됩니다. 이는 부킹 시점에 고객이 해당 정보를 알지 못할 수 있기 때문입니다.

즉, 고객이 Origin SD 부킹을 하면서 본인을 '수입자(Importer)'로 선택한 경우, '컨테이너 적재 정보'란을 입력하지 않아도 다음 단계로 진행할 수 있습니다. 또한, 역할 선택에서 고객이 '수출자(Exporter)'를 선택하면, MaerskGo 규칙에 따라 Shipper 정보는 자동으로 부킹한 고객(=수출자)과 동일하게 설정되며 변경이 불가능합니다.

반면, 고객이 '수입자(Importer)'를 선택하면 CNEE는 부킹한 고객으로 설정되고, Shipper 정보는 반드시 입력해야 합니다.

Q. 부킹이 승인된 후, Maersk Go 부킹인지 어떻게 확인할 수 있나요?

A. 부킹 컨펌 시 전달되는 컨펌시트 내에 "Maersk Go" 라고 명시되어 있으니 확인 부탁드립니다.

Q. 이메일주소나 전화번호도 변경되나요?

A. 변경되지 않습니다.
이메일은 Maersk Go 부킹 maerskgosupport@maersk.com 일반 부킹은 kr.export@maersk.com ,
전화번호는 TEL: +82 02-2054-4699/PIN: 9999 그대로 사용 부탁드립니다.

Q.5월 14일부터 어떤 점이 변경되나요?

A. 기존에 사용하시던 Maersk Go 전용 HUB가 Maersk.com의 일반 부킹과 통합되어 동일한 화면에서 이용하실 수 있습니다. 웹상에서의 자동 부킹 정정 기능은 제공되지 않지만, 2025년 하반기 중 추가 업데이트가 예정되어 있습니다.

감사합니다

기타 문의사항은 Maerskgosupport@maersk.com, kr.export@maersk.com 02-2054-4699/**PIN: 9999** 으로 문의 주시기 바랍니다.