

## MAERSK GO

maersk.com How to check Free time for Detention / Demurrage (as of Nov 2024)

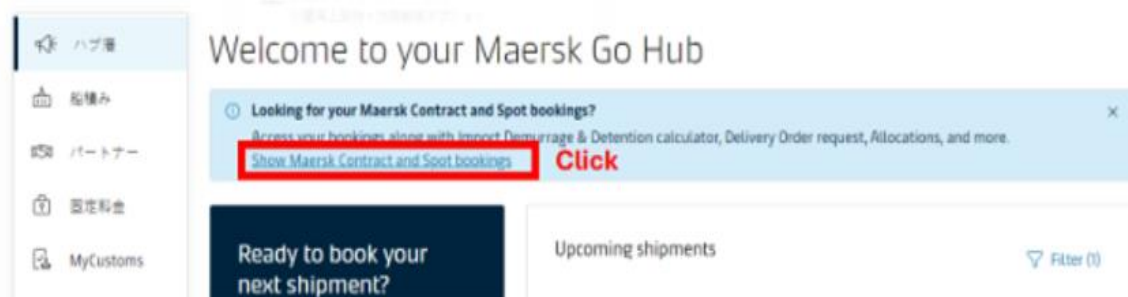
### 【Introduction】

- To use this service, you need to log in with a User ID and password.
- If you haven't registered yet, please refer to the separate registration guide and complete your registration.
- Supported browsers are the latest versions of Google Chrome, Microsoft Edge, and Firefox.
- You can view the detention/demurrage free time and extra charges with just one click.
- You can also check the CY delivery and door delivery services related to barges (domestic ships) and truck transportation. The displayed free time applies to the port where the container is located. Please make sure to check after submitting the transit application.
- The period you can view is from 10 days before the ETA at the unloading port to 260 days after arrival.

### How to Use

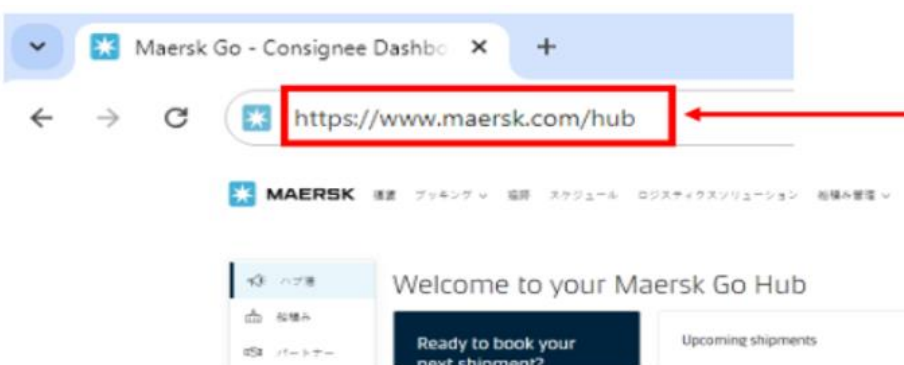
If "Show Maersk Contract and Spot bookings" is displayed from HUB, click on it. If not, paste the following address into your browser's URL and proceed.

<For those who see "Maersk Contract and SPOT">



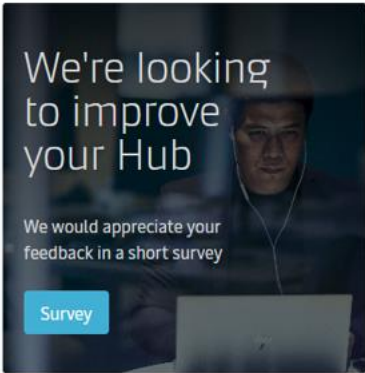
<For those who do not see "Maersk Contract and SPOT">

Instead of <https://www.maersk.com/go/hub> displayed in the URL, copy and paste <https://www.maersk.com/hub> , then press Enter.



Enter the B/L number in the import demurrage and detention field, and click the [Show Details] button.

Welcome to your Hub Customise  View details



Outstanding tasks

For vessel departing in next 7 days

0  
Submit shipping instructions

0  
Submit VGM

View outstanding tasks

Shipment Overview

Shipments in 7 days

0  
Departing

0  
Arriving

View all shipments

**Import Demurrage & Detention**

Enter a bill of lading number to view detention and demurrage details

View details

**Delivery Order**

Enter a Bill of Lading number to request the delivery order

Request

**Local Information**

Find local contacts and detailed shipping information for your origin or destination

- [Asia Pacific](#)
- [Europe](#)
- [India, Middle East and Africa](#)
- [Latin America](#)
- [North America](#)

### = Demurrage =

When you specify the Pickup date, the [Chargeable days] and [Demurrage price] will be displayed.

Pickup date - Last Freetime = Chargeable days

Shipment:  Hakata, JP 12 November 2022

**Demurrage** Detention

**Demurrage charge & free days details**

You can select a new 'Pickup date' to view demurrage charge applicable (as per the contract/ standard tariff). [Pick up location](#)

Containers	Free Days	Last Free Date	Pickup date	Chargeable days	Demurrage price Days X Rate
Container # 40' DRY Paper, paperboard, packing material	8 days	19 Nov 2022 ⓘ	03 Dec 2022 ⓘ	14 days ⓘ	JPY 198,500 ▾

Total no. of containers: 1 Total price\* JPY 198,500

\*Demurrage price displayed is initial estimate to this shipment based on selected pickup/delivery date. Your invoice will contain additional local tax or changes to these figures in accordance to [terms and conditions](#).

If you click ⓘ, you can check more details.

### = Detention =

When you specify the Empty return date, the [Chargeable days] and [Detention price] will be displayed.

Empty return date - Last Freetime = Chargeable days

Shipment:  Vigasio, IT  
17 September 2022 Haketa, JP  
12 November 2022

Demurrage Detention

#### Detention charge & free days details

You can select a new 'Empty return date' to view detention charge applicable (as per the contract/ standard tariff). [Empty return location](#)

Containers	Free Days	Last Free Date	Empty return date	Chargeable days	Detention price Days X Rate
Container # <span style="border: 1px solid #ccc; padding: 2px;">40' DRY</span> Paper, paperboard, packing material	5 days	7 Dec 2022 ⓘ	<div style="border: 2px dashed #0070C0; padding: 2px; display: inline-block;">10 Dec 2022</div>	0 days	JPY 0

Total no. of containers: **1** Total price\* **JPY 0**

\*Detention price displayed is initial estimate to this shipment based on selected empty return date.  
Your invoice will contain additional local tax or changes to these figures in accordance to [terms and conditions](#).

For any questions regarding this matter, please contact Maersk Go Customer Experience (maerskgo.support@maersk.com).