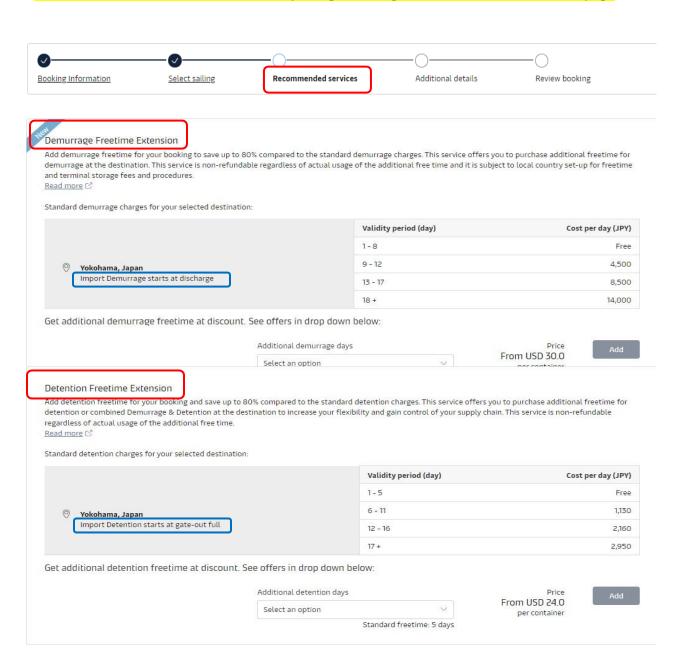




We would like to take this opportunity to draw your attention to our Import Demurrage and Detention Freetime extension products available on our Maersk.com platform.

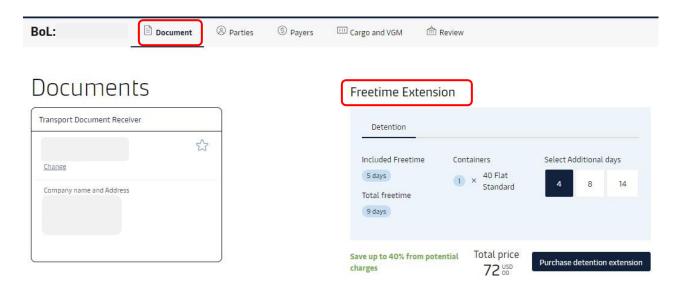
1. Purchase Freetime extension while placing a booking in the Recommended services page





- The offering package will vary based on the import country's freetime structure. Please review it carefully before clicking the Add button to make the purchase.
- The freetime extension purchase during the booking stage will not be offered if the selected schedule is on Market rate or Tariff, as opposed to Maersk Spot or Contract.
- Due to technical issues, we're currently unable to offer freetime extension purchase when a booking contains a different type of container.

2. Purchase Freetime extension while submitting Shipping Instruction

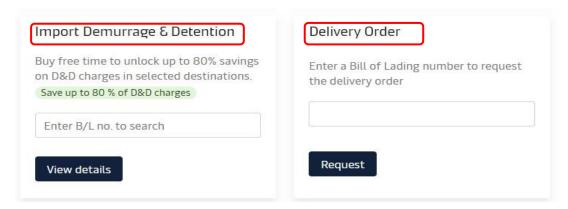


- Shipping Instruction can be submitted by the designated Booking party, Price owner, Transport Document Receiver, Shipper, and outward forwarder.
- We are currently offering 3 different slabs with durations of 4, 8, and 14 days extension.
- The purchase will not be available after cargo is loaded.



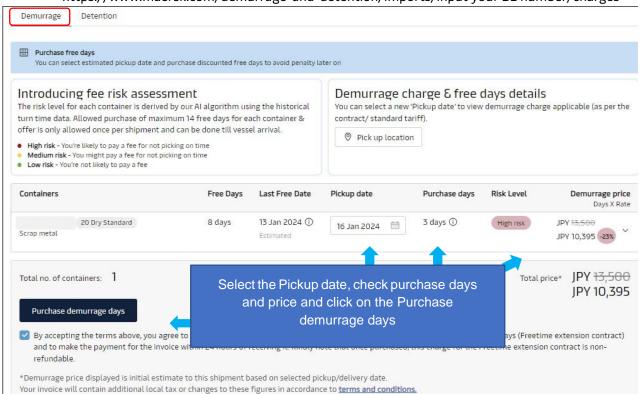
3. Purchase Freetime extension while cargo is on water (purchase available from 15 days to 1 day before vessel arrival) via Import Demurrage, Detention or Delivery Order or Shipment Details page.

Log-in => You can find below on your Hub page https://www.maersk.com/hub/



a. On Import Demurrage & Detention Calculator page

https://www.maersk.com/demurrage-and-detention/imports/input your BL number/charges





Detention



- 1. You can select estimated return date and purchase discounted free days to avoid penalty later on
- 2. Estimated Detention Last Free Date are derived basis pickup/delivery date selected in demurrage tab and accordingly chargeable days and detention price are shown which are also an estimates, which may change basis actual pick of the container/s

Introducing fee risk assessment

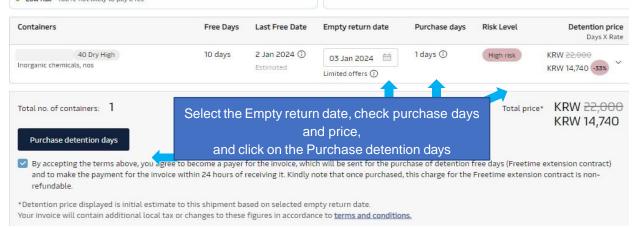
Allowed purchase of maximum 14 free days for each container & offer is only allowed once per shipment and can be done till vessel arrival.

- High risk You're likely to pay a fee for not returning on time
- Medium risk You might pay a fee for not returning on time
- Low risk You're not likely to pay a fee

Detention charge & free days details

You can select a new 'Empty return date' to view detention charge applicable (as per the contract/ standard tariff).

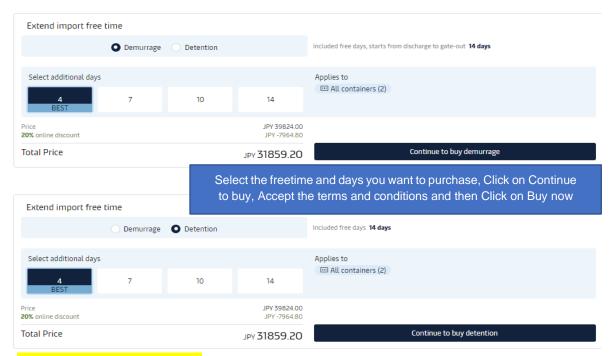
Empty return location



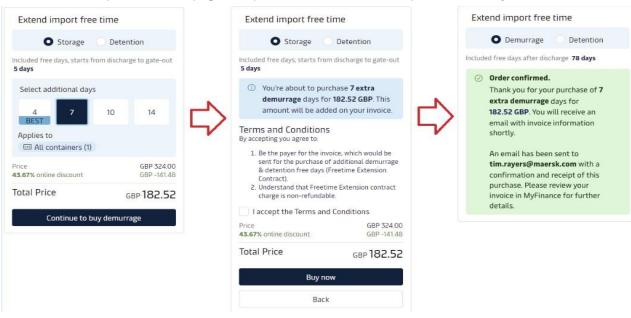


b. On Delivery Order page

https://www.maersk.com/intermodal/tpdoc/input your BL number/import/DeliveryOrder



c. On Shipment Details page (Offer condition is the same as what's offered on Delivery Order)
Log-in => Search the B/L number => If you're one of the shipment parties, then you will be routed to Shipment details page. <https://www.maersk.com/shipment-details/your BL number>





- Various parties including Booking parties, Price owner, Shipper, Consignee, 1st Notify party, Release to party, and etc can extend their existing demurrage or detention by up to 14 days, with guaranteed lower prices than tariff.
- Freetime purchase is available from 15 days to 1 day before vessel arrival.
- You can purchase only 1 time from one of above 3 pages.
- Storage or Demurrage extension may not be available depending on the Import country.
- Import freetime extension option on Shipment details page is currently live in limited countries only. We plan on expanding the countries within Q1 2024.

Through our various free time extension products, we empower customers to take control of their shipping and free time needs before it becomes a headache. To access offers, customers can simply login to maersk.com and go to the Import D&D calculator or Delivery order feature on maersk.com, the offer is available to all customers.

These freetime extension offers are exclusively available on our digital platform maersk.com only and require log-in.

Important notice: Please note that once purchased, they are non-refundable and cannot be cancelled.

We appreciate your business and look forward to continuing working with you in the future. Please feel free to contact your local customer service agent for more information.

Best regards, Maersk