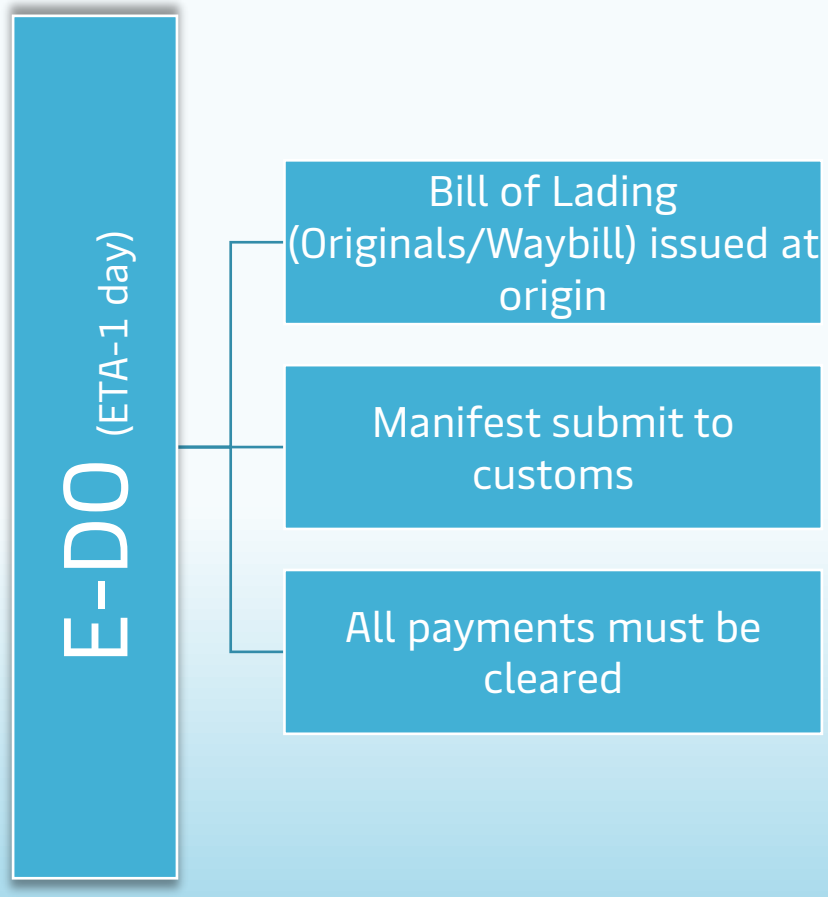
Request eDO

https://www.maersk.com

Condition to release E-DO



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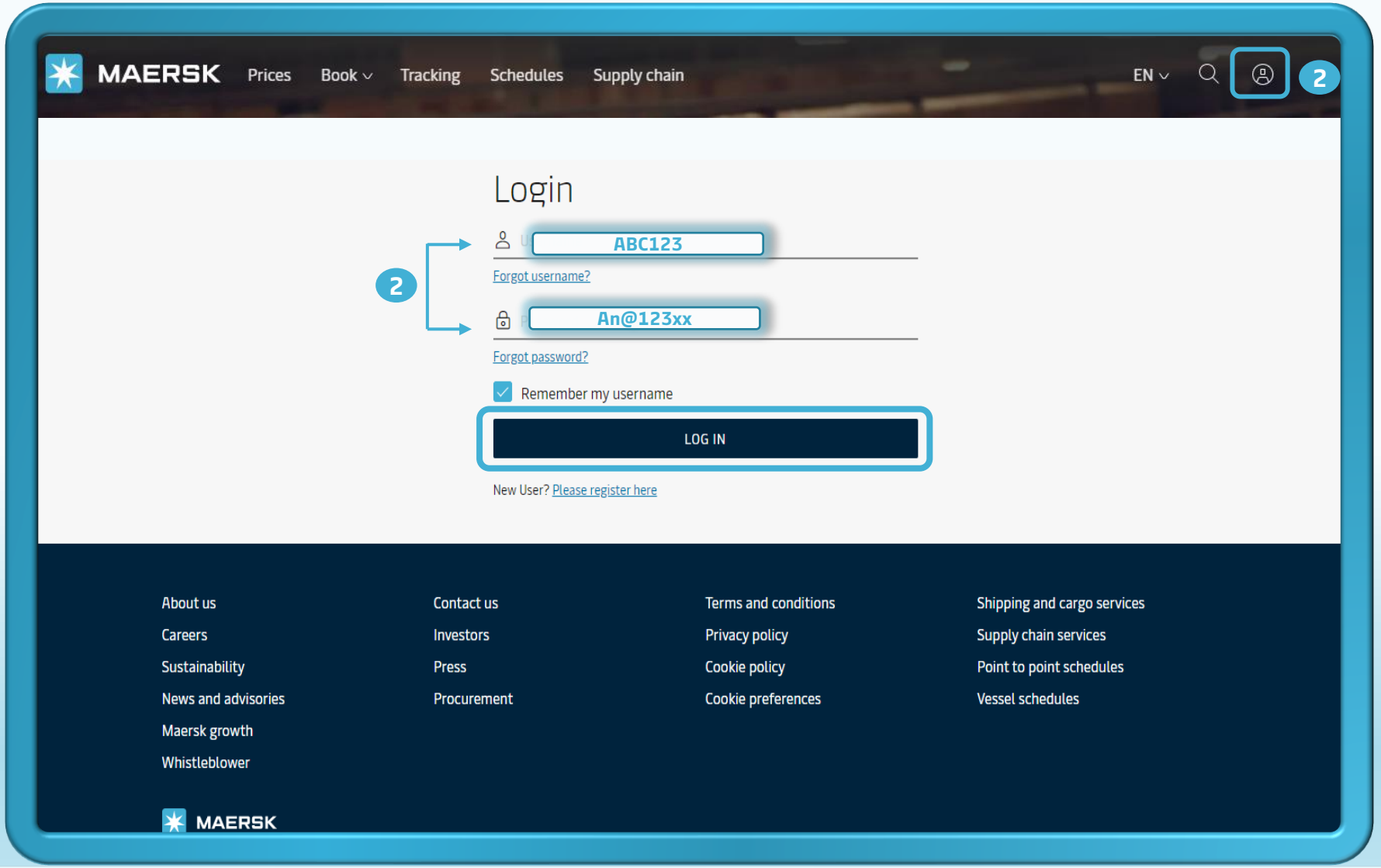
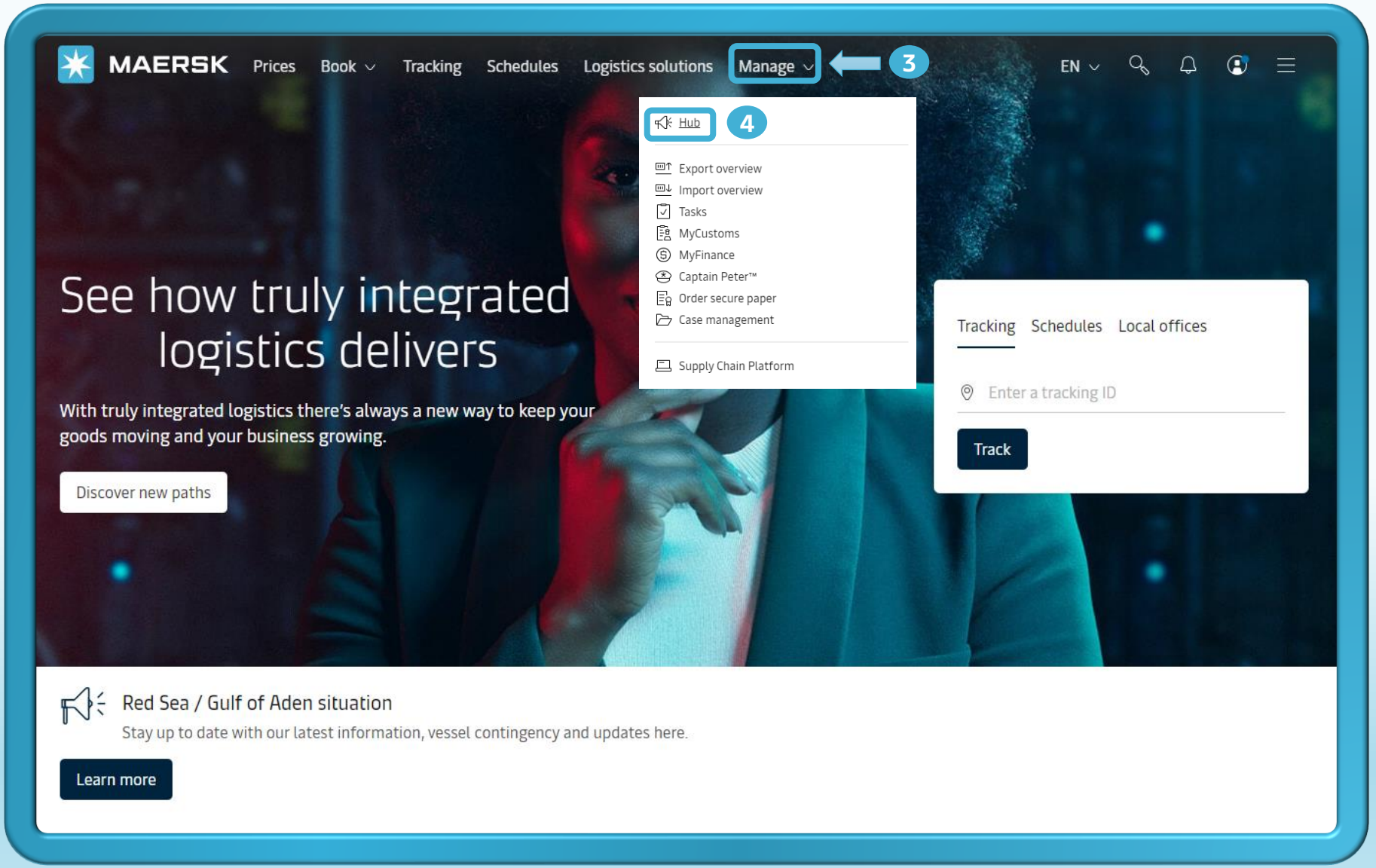


Step 1: Go to the MAERSK.com

Step 2: Click on the above login icon and enter your username and password.



Step 3: After you login, then click on "**Manage**".

Step 4: Then, click on "**Hub**".

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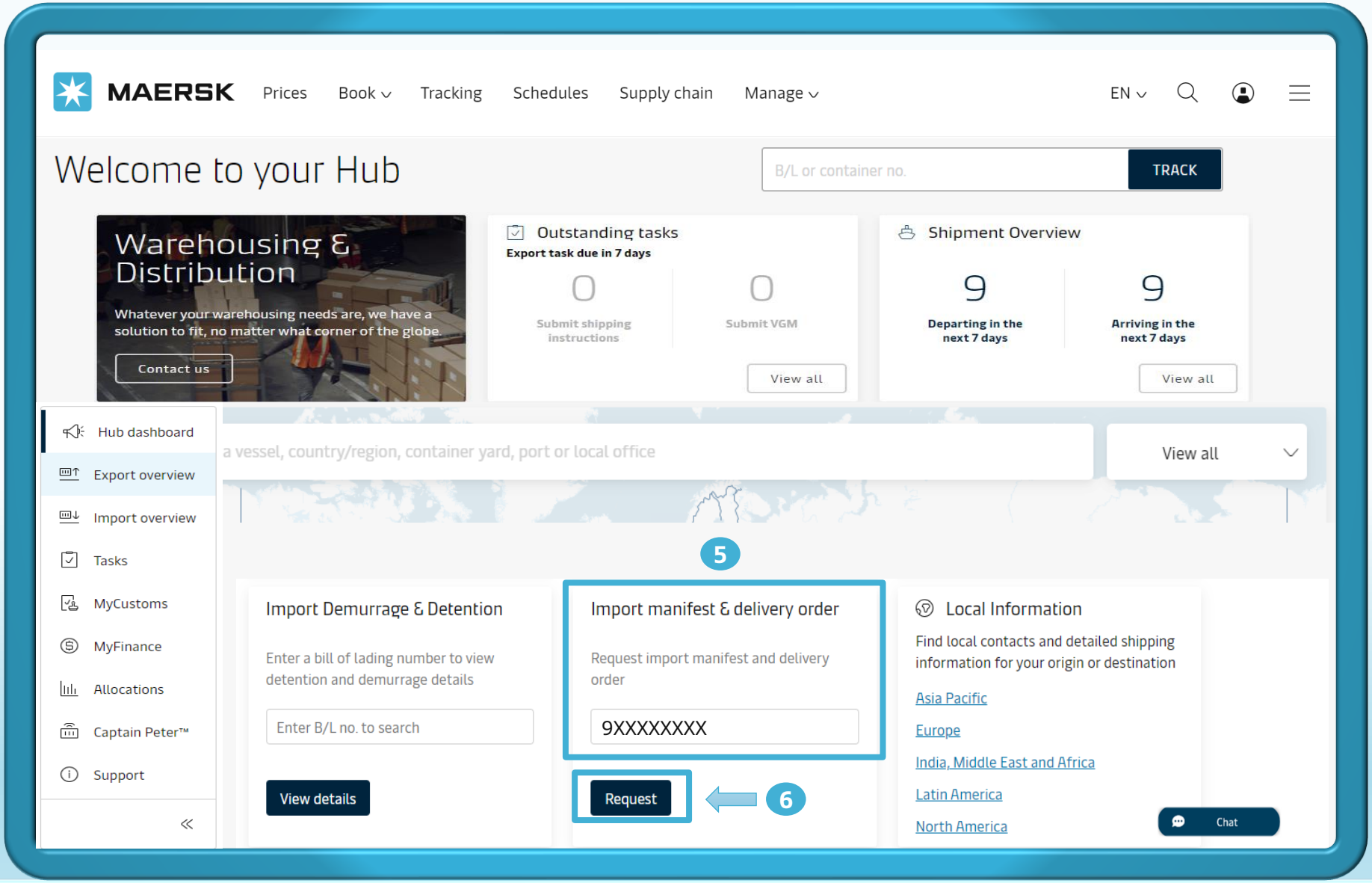

Step 5: After visiting the Hub page, you can scroll down to search for "**Import manifest & delivery order**".

Step 6: Then enter your shipment number and click "**Request**".

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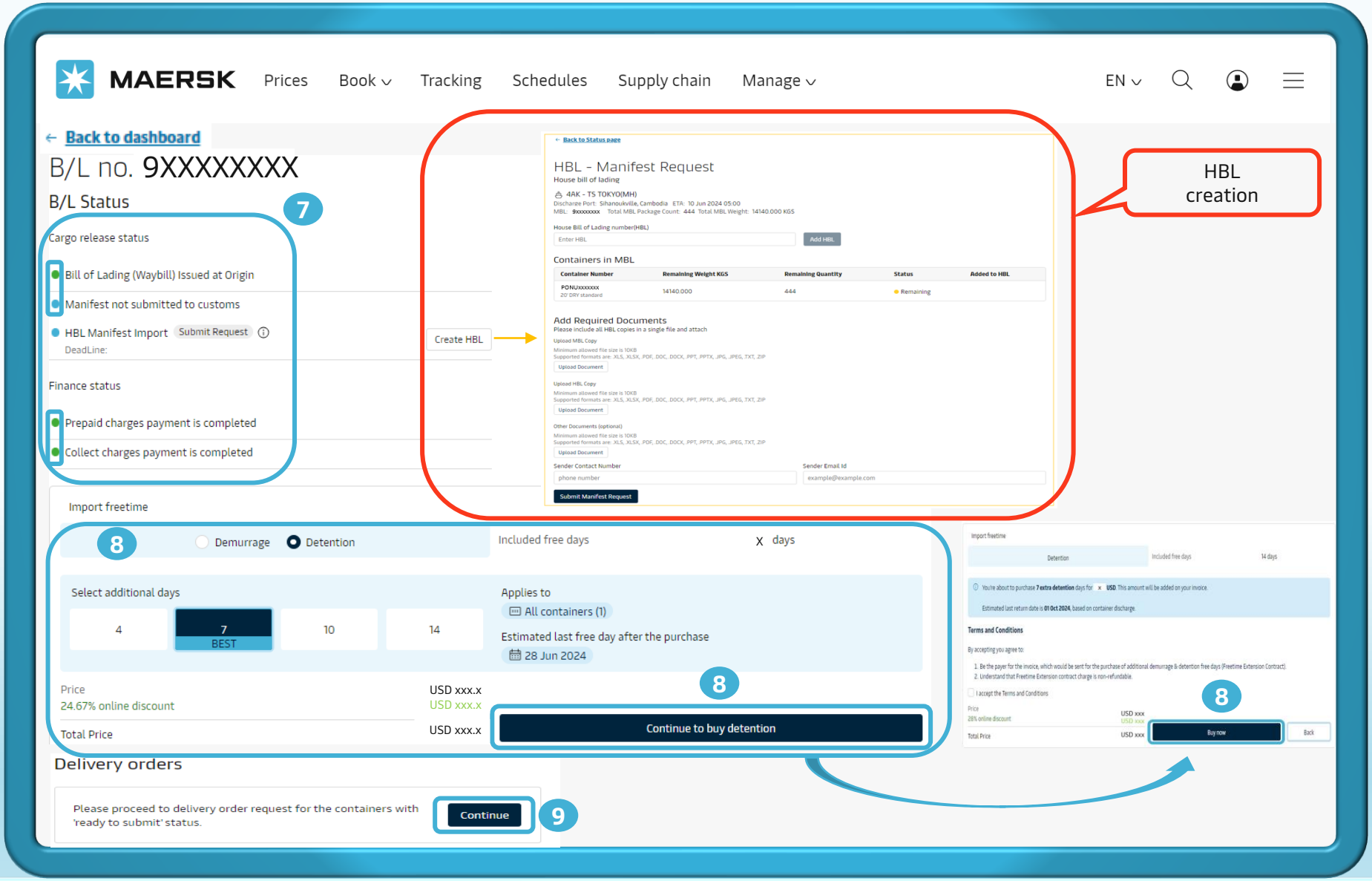

Step 7: you can check condition to release DO all dots in green, any blue color please action accordingly requirement

Note: HBL manifest import just require in case you want Maersk on behalf to submit your HBL Timeline: 24 hours prior to vessel arrival in Cambodia.

This service is provided free of charge during the implementation and adoption phase of the new ASYHUB system in Cambodia from 25th March until further notice.

Step 8: You can buy more free time in this step by choosing additional days and click "**Continue to buy detention**" and then click to "**Buy now**"

Step 9: in Delivery orders click "**Continue**"

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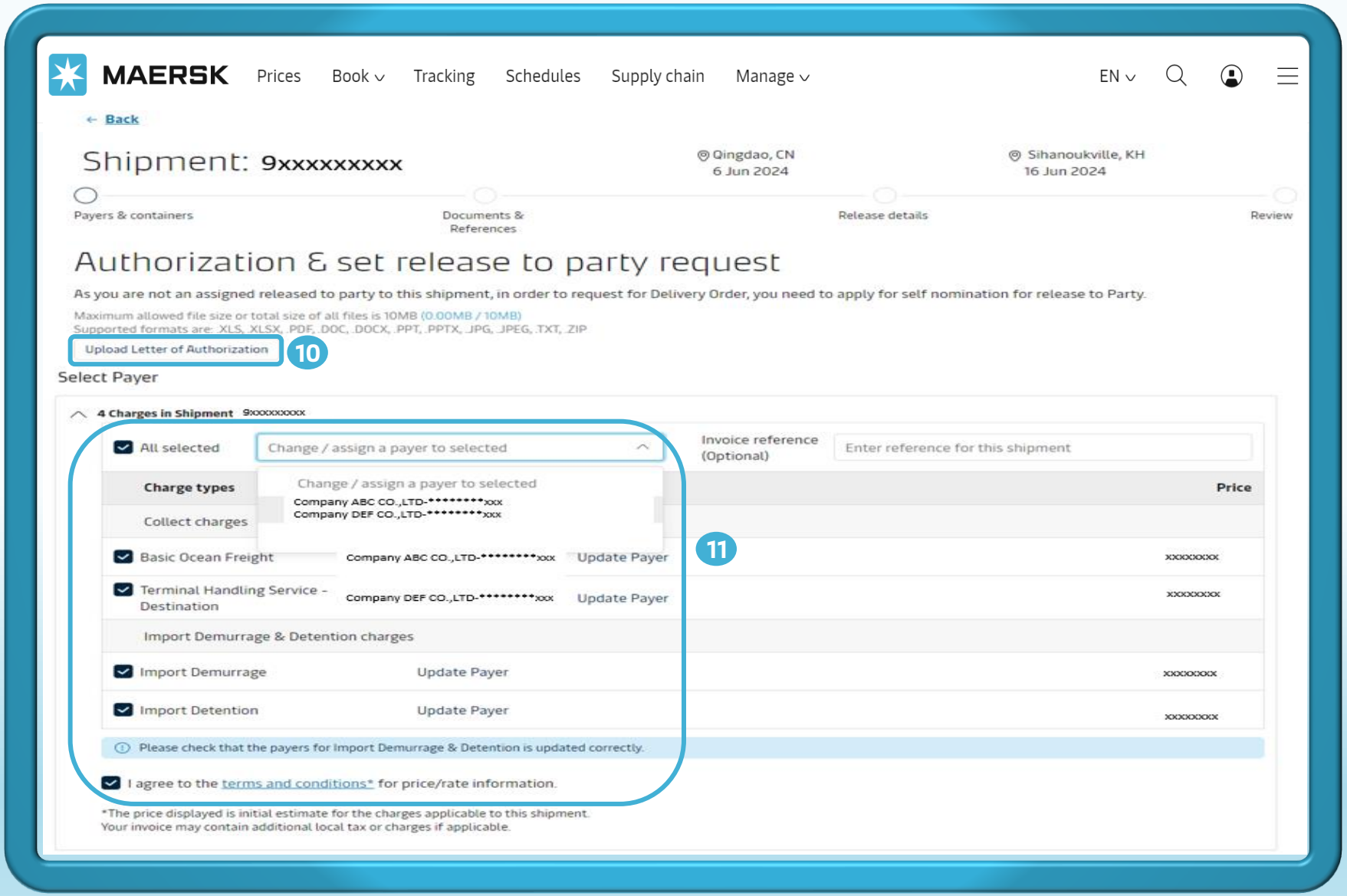

Step 10: click to button "**Upload Letter of Authorization**" if you're not and assigned release party

Step 11: Select/ update payer party

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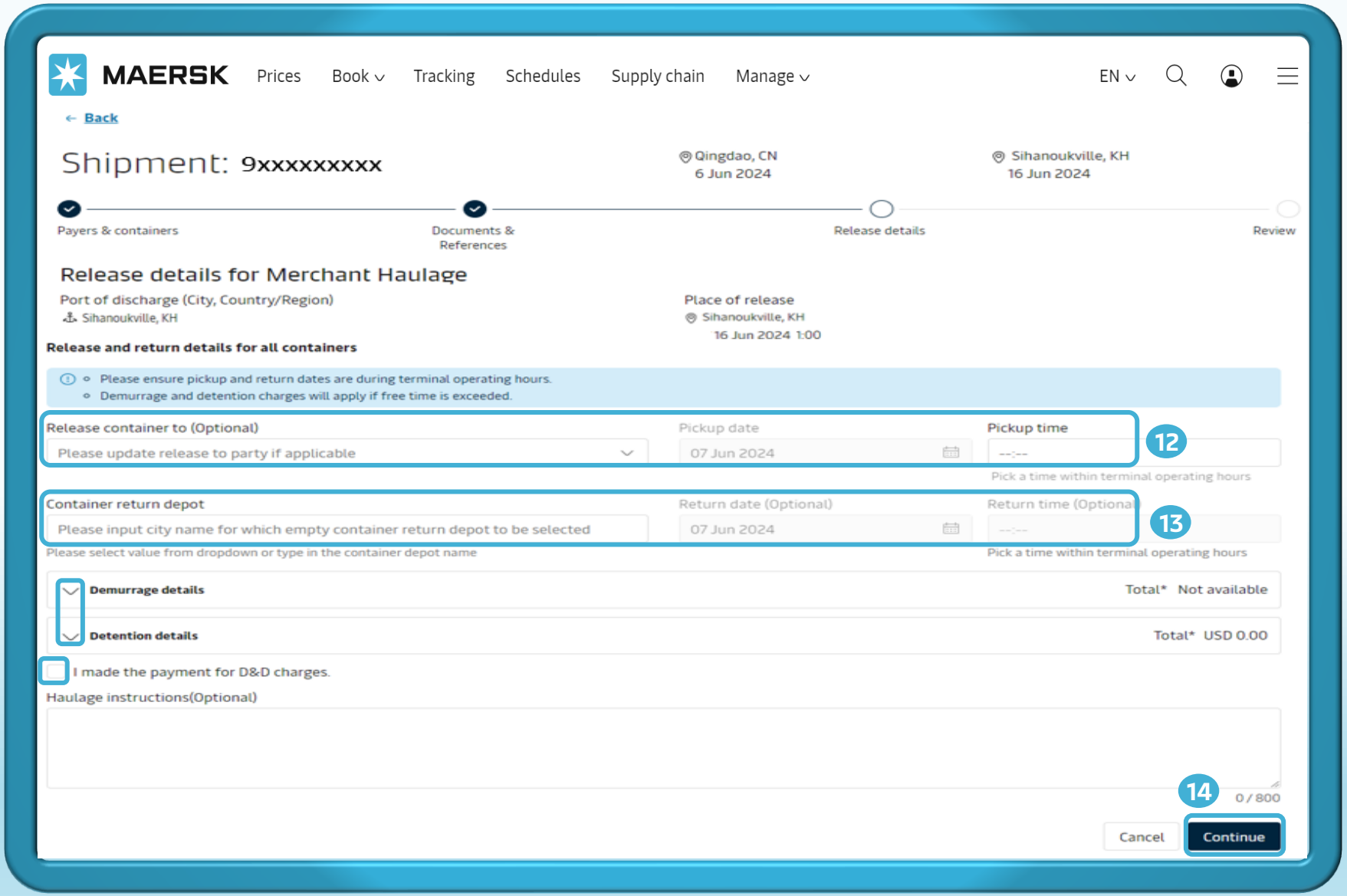

Step 12: Add party release container to, pick date and pick time

Step 13: Choose container return depot

Note:

1. *customer can check Demurrage/detention details by click in ﹀ for more detail*
2. *Customer stick to "I made the payment for D&D charges" and upload receipt if any*

Step 14: Click "**Continue**"

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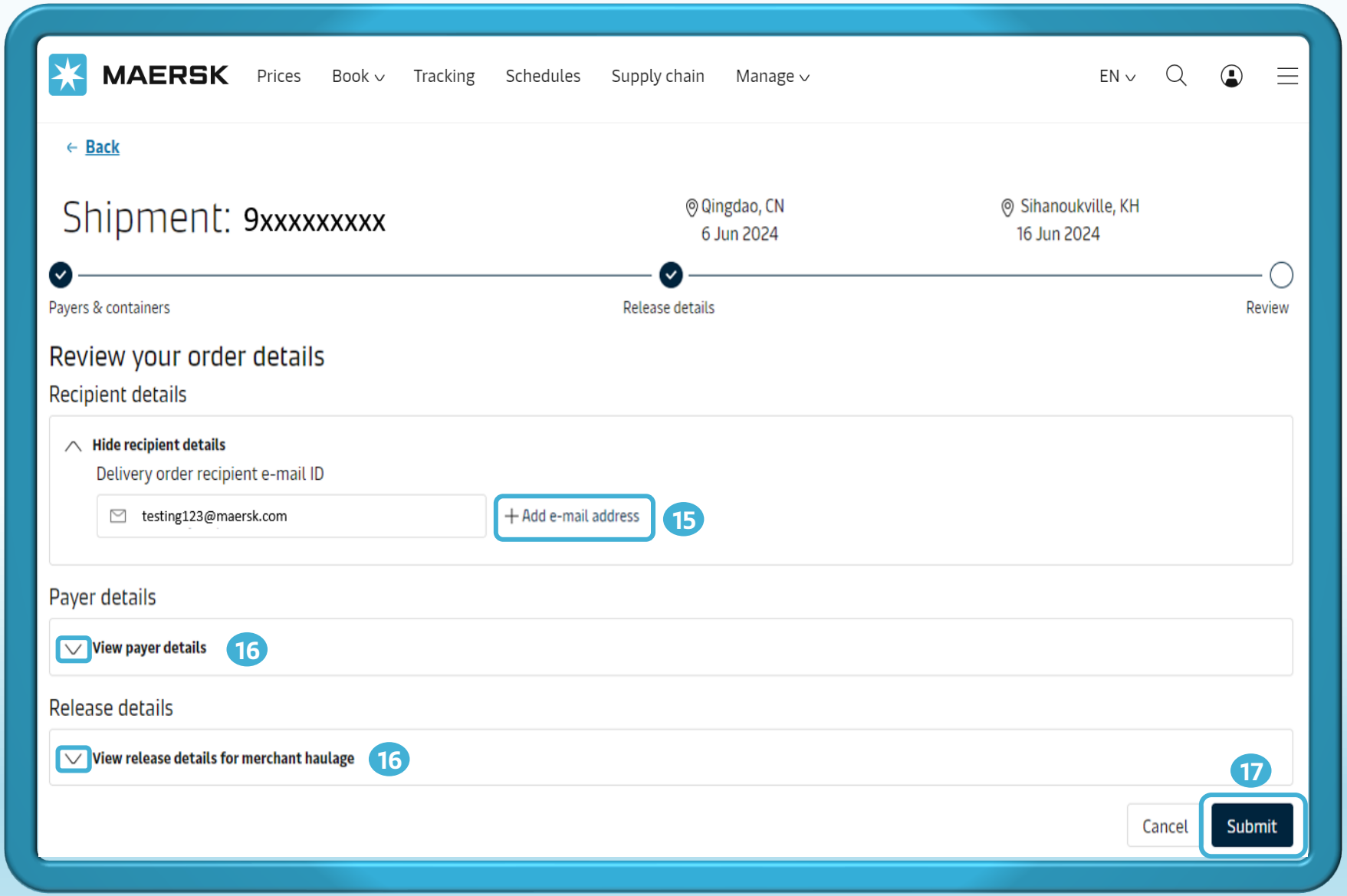

Step 15: Add more email receiver by click to "**Add e-mail address**"

Step 16: Review payer/ merchant haulage details and customer can edit directly from this step if any by click to icon ﹀

Step 17: Click "**Submit**"

THANK YOU