

Customer Advisory

Service IA9, I28 & I10 - Cut Off Change

January – 27th - 2025

Dear Value Customer,

We thank you for your continuous support to our service.

We would like to inform that from, 23rd January 2025 onward, for all vessel services of **IA9, I28 & I10** have been changed from the Pro-forma window to the actual vessel load. So, for the CY cut off has been changed to -12hrs before the vessel arrival at the SIHANOUKVILLE Terminal.

Below is the detail cut off of those services:

Service	ETD	Terminal	CY Cut-off at Terminal	SI & VGM Cut-off	Empty pick-up Cut-off	Original export customs document submission Cut off	Booking Closure
I28	Thursday	Sihanoukville	ATA (Vessel Arrival) -12hrs	ATA (Vessel Arrival) -14hrs	ATA (Vessel Arrival) -16hrs	ATA (Vessel Arrival) -12hrs	ATA (Vessel Arrival) -14hrs
I10	Tuesday	Sihanoukville	ATA (Vessel Arrival) -12hrs	ATA (Vessel Arrival) -14hrs	ATA (Vessel Arrival) -16hrs	ATA (Vessel Arrival) -12hrs	ATA (Vessel Arrival) -14hrs
IA9	Wednesday	Sihanoukville	ATA (Vessel Arrival) -12hrs	ATA (Vessel Arrival) -14hrs	ATA (Vessel Arrival) -16hrs	ATA (Vessel Arrival) -12hrs	ATA (Vessel Arrival) -14hrs

Maersk KH Guidance: (Click [Link](#) -> KH Guidance)

- [How to check the vessel arrival date \(ATA\) at the terminal on MAERSK site](#)

Incase you have any further inquiry. Please do not hesitate to contact our customers service agent on below channels:

- Call Center Mainline: +855 23 962 592

- Business Email Address: KH.EXPORT@maersk.com / KH.IMPORT@maersk.com

We would like to wish you have a nice day ahead.

Thanks with highly appreciated for continuing with MAERSK

Best Regards,
Maersk (Cambodia) Ltd