

Customer Advisory

Maersk Cambodia Announcement On Claim Cut off

July 21 st, 2022

Dear Customer,

We thank you for your continuous support to our service.

We would like to inform that , from 7th Oct-22 onward, for all customers claim timeline must be made in within **45 days**- counted from the invoice /receipt date of the claim. Incase customers fail to provide per above timeline, we shall have the right to reject regarding your claim.

Incasing you have any further inquiry. Please do not hesitate to contact our customers service agent on below channel.

Customer Experience Agent :

- Mon-Fri (8:00-17:30) – Mainline : 023 962 592
- SAT (8:00-12:00) – Hotline :

Export

- * Sihanoukville Terminal – 092 555 756
- * Phnom Penh Terminal – 092 999 892

Import

- * Phnom Penh and Sihanoukville Terminal – 092 555 756

- Business Email Address: KH.EXPORT@maersk.com /KH.IMPORT@maersk.com

Thanks with highly appreciated for choosing Maersk.

Best Regards,

Maersk (Cambodia) Ltd.