

Customer Advisory

Sihanoukville & Phnom Penh Port - Cut Off Changes

September – 26th - 2025

Dear Value Customer,

We thank you for your continuous support to our service.

To improve on your excellence experience with Maersk, we would like to be inform that for vessel services on both Sihanoukville & Phnom Penh Port have been change on the Cut off. So, please kindly help to prefer to the below table for the Cut Off detail of each vessel services and port of loadings.

We will start to implement these changes from ETD September 29th onwards. Below is the detail cut off of those services:

Service	Terminal	Proforma ETD	Booking Closure	Empty Pick	Original Doc	CY Cut-off at Terminal	SI & VGM	Cancellation
K01	Sihanoukville (PAS)	Sun 11:00 (AM)	Wed 17:00 (PM)	Fri 11:59 (AM)	Sat 11:59 (AM)	Sat 14:00 (PM)	Sat 11:59 (AM)	Sun 23:59 (PM)
IA9	Sihanoukville (PAS)	Wed 20:00 (PM)	Fri 11:59 (AM)	Mon 10:00 (AM)	Tue 09:00 (AM)	Tue 09:00 (AM)	Tue 09:00 (AM)	Wed 23:59 (PM)
I28	Sihanoukville (PAS)	Thu 11:59 (AM)	Mon 20:00 (PM)	Tue 10:00 (AM)	Wed 08:00 (AM)	Wed 08:00 (AM)	Wed 08:00 (AM)	Thu 23:59 (PM)
I10	Sihanoukville (PAS)	Tue 15:00 (PM)	Mon 10:00 (AM)	Mon 11:59 (AM)	Mon 23:59 (PM)	Mon 23:59 (PM)	Mon 23:59 (PM)	Mon 23:59 (PM)
PNH	Phnom Penh (TS11)	Fri 17:00 (PM)	Thur 10:00 (AM)	Thur 16:00 (PM)	Fri 17:00 (PM)	Fri 17:00 (PM)	Sat 11:59 (AM)	Fri 23:59 (PM)
PNH	Phnom Penh (LM17)	Sun 23:00 (PM)	Wed 17:00 (PM)	Fri 11:59 (AM)	Sat 11:59 (AM)	Sat 14:00 (PM)	Sat 11:59 (AM)	Sun 23:59 (PM)
PNH	Phnom Penh (LM17)	Wed 23:00 (PM)	Mon 20:00 (PM)	Tue 10:00 (AM)	Tue 11:59 (AM)	Tue 23:00 (PM)	Tue 12:00 (PM)	Wed 23:59 (PM)

Note: For Sihanoukville port, if there any vessels that delay and require to change the cut off time, we will send you the notice and update into our website for the new cut off.

Incase you have any further inquiry. Please do not hesitate to contact our customers service agent on below channels:

- Call Center Mainline: +855 23 962 592
- Call Center Toll Free: 1800203175
- Business Email Address: KH.EXPORT@maersk.com / KH.IMPORT@maersk.com

We would like to wish you have a nice day ahead.

Thanks with highly appreciated for continuing with MAERSK

Best Regards,
Maersk (Cambodia) Ltd