TBL Conditions from Durban to Zimbabwe (Harare), Zambia (Lusaka) and Malawi (Lilongwe &Blantyre)

1. INTRODUCTION

- Zimbabwe, Zambia and Malawi are landlocked Countries in Southern Africa. The business language of all 3 countries is English
- **We only offer both CY/CY and CY/SD** services into Harare they are both TBL products from Durban.
- We service this inland destination through the Port of Durban, cape Town, Port Elizabeth and East London in the country of South Africa. FYG, we have several seaports in South Africa, but the preferred one to Harare is via Durban.
- Please note there is no service from Durban to Malawi or Zambia.
- For Truck service from Durban to Harare customer must contact local sales for rates before booking.

| Durban | Harare | Road | Yes |
|--------|----------|------|-----|
| Durban | Harare | Rail | Yes |
| Durban | Lilongwe | Road | No |
| Durban | Lilongwe | Rail | No |
| Durban | Blantyre | Road | No |
| Durban | Blantyre | Rail | No |
| Durban | Lusaka | Road | No |
| Durban | Lusaka | Rail | No |

2. TARIFFS

Our rates are,

- Updated in UNICEF/UN CONTRACT OFFER
- Based on Gross weight, which includes tare of container (tonnage indivisible).
- Maximum weight accepted is <u>27 tons for 20'</u> and <u>28 tons for 40'</u>.
- Concerned with transport of standard DRY containers. Out of gauge containers and others special equipment will be subjected to special quotation at request.

3. IMPORTANT NOTICE

3.1 Weight Mis-declaration

All our tariffs are based on cargo Gross weight. In case of weight mis-declaration in BOOKING/SI, concerned booking desk at origin load ports will simply shoulder all related extra charges (railway surcharge, weighbridge fines, etc.), and in turn collect same as relevant from

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shipper. Release at destination will only be authorized once all pending charges are fully settled on prepaid basis (and BOOKING updated accordingly)

3.2 Weight discrepancies between BL and VGM

Pursuant to recurrent weight mismatches between BL issued at load ports and actual VGM weight, kindly note that the **higher weight** (usually VGM) will be systematically used for all local invoicing to involve final consignee. Meanwhile, the load port will be fully held accountable for any loss, claim or any other mishap, issue resulting from this weight discrepancy. *Thus, please ensure thorough education and notification of all exporters in respective load ports accordingly.*

3.3 Delivery Details required

The below are the delivery details required to deliver container SD from Durban:

Clearing agent at the Border:

Name:

Address:

Contact number:

• The information must be emailed to below email addresses

Zw.import@safmarine.com - Zimbabwe

Customer must confirm that all duties/taxes and permits are in place for clearance at the border to prevent delays clearing at the border. Agent also must be ready to start clearing as soon as truck arrives at the border. Exemption letter to be hence provided.

NB. For final release 3 original bills of lading or alternatively I endorsed OBL will have to be surrendered to the Harare office.

Please note that dropping at local depot will incur additional charges for lift charges charged by the depot.

4. BORDER CLEARANCE Zimbabwe/Zambia/Malawi

Movement of Goods from Durban to Zimbabwe all cross through borders, where agents appointed by the consignee clear the cargo thereafter cargo proceeds to destination.

The agent is given 48hrs to clear the container once it arrives at the border. Any delays the trucker will **charge 350USD truck detention** which is payable by the consignee before shipment can be delivered to customer premises.

5. Zimbabwe Process

There are two types of delivery for Zimbabwe. CY delivery through rail and SD delivery on truck.

7.1 CY delivery on Rail

- The container is given 3 days demurrage free time in Durban port before picking up from port.
- Demurrage charges are raised by the discharge port authorities and added in shipment once the final amount has been given
- After discharge at Durban port, containers are sent for delivery on rail to Harare terminal/depot. (Bak storage or Manica)
- Customer then collects the container from the depot for final delivery. Once containers arrive customer service will receive rail arrival notification from the depot, which they will email to the consignee to come pick up rail notes at our Harare office.
- The containers are given 7 days free detention at Harare depot to clear cargo with customs, take delivery of their cargo and return the container empty back to the depot.
- Delays to take delivery from the depot exceeding 7 days will accrue depot storage charged directly by the depot.
- Any delays to return container will accrue detention charge 20ft 40USD, 40ft –
 80USD per day.

7.2 SD delivery on Truck

- After discharge at Durban port, containers are sent for delivery to customers premises.
- The container is given 12 days demurrage free time in Durban port before picking up from port.
- Demurrage charges are raised by the discharge port authorities and added in BOOKING once the final amount has been given
- The container is given 45 days free Detention at Durban port before delivery to customers premises.

6. CY/CY and a CY/SD product to Harare

- For CY/CY we deliver to depot, while for CY/SD we deliver to door.
- For trucking via Durban, however, mode might show as CY/CY, yet we can deliver to door as well. CY/SD delivery is within Harare City Limits
- For Rail its CY/CY always.
- For both modes, **ALL empty containers are turned in at Harare**.
 - > CY/SD delivery is within Harare City Limits.

11. Payment Terms

11.1 Zimbabwe

- Zimbabwe is a no Freight collect Zone, all freight, IHI, terminal handling fees must be **PREPAID.**
- Only local destination charges and extra charges accrued enroute to destination are payable as Collect in Harare.
- Payments collected in Zimbabwe are paid in USD into our Nostro account.

12. All fees at consignee's charge (not included in our tariffs):

The below mentioned additional charges are all at consignee expenses **and are not** included in this offer.

These will be collected prior to cargo release:

- Storage (after free time of **3 days**) or demurrage (free time 45 days).
- Customs or police escort, if applicable
- Overweight penalties measured at official weighbridges (weight operational)

13. Inland Cancellation Fee Export (ICE) and Inland Cancellation Fee Import (ICI) to and from Malawi, Zimbabwe, Zambia

- Inland Cancellation fee for bookings where carrier haulage gets cancelled.
- On import bookings the fee will be applicable to any cancellations we receive less than 10 days prior vessel ETA.
- The amount will be USD 150.00 per bill of lading. For any additional information, please contact:

14. Change of Transport mode Export (CTE) and Change of Transport mode Import (CTI) to and from Malawi, Zimbabwe, Zambia

- Change of Transport mode penalty fee that will apply when a customer requests to change the mode of transport on a carrier haulage booking.
- For imports, this fee will be applied to any carrier haulage bookings where the final delivery gets changed, less than 10 days prior vessel ETA at the relevant gateway port.
- The amount will be USD 150.00 per bill of lading

15. Change of Inland Destination (CID) to Malawi, Zimbabwe, Zambia

- A charge for the change of inland destination/delivery. This will apply to carrier haulage shipments into Malawi, Zimbabwe, Zambia.
- This fee will be applied to any bookings where the final delivery gets changed, less than 10 days prior vessel ETA at the relevant gateway port.
- The amount will be USD 150.00 per bill of lading.

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Updated on September 19th 2019

Classification: Internal