

# YOUR RIGHT TO REDRESS

IF WE DON'T RESOLVE YOUR  
COMPLAINT WITHIN

**15 BUSINESS DAYS**

YOU ARE ENTITLED TO APPROACH THE

**CONSUMERS GOODS AND  
SERVICES OMBUD**

SHARECALL

**0860 000 272**

Website : [www.cgso.org.za](http://www.cgso.org.za) Email : [complaints@cgso.org.za](mailto:complaints@cgso.org.za)



**CONSUMER GOODS  
& SERVICES OMBUD**

*Fairplay between consumer & supplier*