




How to register on Maersk com



On computer, tablet or phone, follow the link 
<https://accounts.maersk.com/ocean-maeu/auth/register>

Ou scanner le QR code ci-dessous



Fill in all fields with your information

** The "First Name" line must be a first name. Putting a company name is not allowed and will lead to a rejection.



Welcome to your Maersk Registration

If you are already registered with Safmarine or any Sealand – A Maersk Company region, then you don't need to register again. You can instead go to the respective portal and login with your username and password. You will then have the opportunity to request access for Safmarine or any Sealand - A Maersk Company region as well.

Create username

Business email

First name

Surname

Country/Region





You have completed the first step.
An email will be sent to the email address you entered.
If you do not receive it, click on "**Resend email**".

Thank you for registering

We have sent an email to the address you have provided. Please check your email and click the link included to complete your registration.

If you have not received it in your inbox please check your spam folder. Otherwise you can resend it by clicking the button below.

Note that for security reasons, the link will expire in 48 hours.

Continue

Resend email

Follow the link you received by e-mail.
Save this e-mail as it may help you to retrieve your username.

Dear kdanny158,

Welcome to Maersk!

We have received your request to register as a user with the following information:

User name : kdanny158
Email : [k\[redacted\]@gmail.com](mailto:k[redacted]@gmail.com)
First name : Danny
Surname : KAMGANG
Country/Area : Cameroon
Landline Number : Not Available
Mobile Number : 237-67[redacted]1

Before you can embark on your logistics journey, we need you to **validate your account using this link:**

[Validate Email](#)

Should the link not work, please copy and paste the following URL in your browser:

<https://www.maersk.com/portaluser/register/confirm?&userId=kdanny158&code=PW0MiKLREngFTGgu&orgName=maersk&dateSent=1693916536745>

Upon validation, we'll ask you to take the next step and **complete your account** by adding additional information about your company. You'll find the guidelines to do so here:

<https://www.maersk.com/support/faqs/how-to-register-online>

If you have any questions, feel free to reach out to [our team](#).

Thank you for registering - we're happy to have you onboard and look forward to serving your business and its global transportation needs.

Best Regards,

Maersk Customer Registration

Please do not reply to this email, as we are unable to respond from this email address.

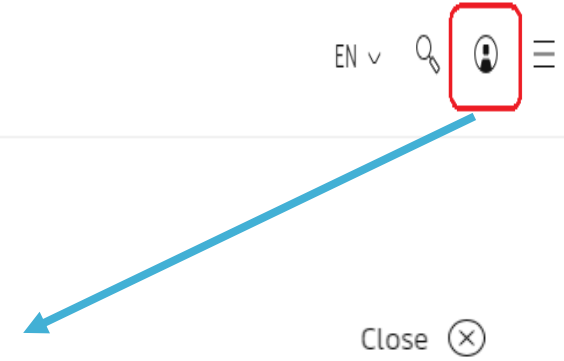
You will be redirected to Maersk.com and receive confirmation of your registration...


... and you can now access the site.
But your registration must be completed.

Email confirmation

Your email address has been verified successfully. You are now able to login.

Continue



 Name
Danny KAMGANG

Email
k[]8@gmail.com

Complete registration

Settings

 Log out

Click on "**Request Access**" below **Transportation Services**



Prices Book ▾ Tracking Schedules Logistics solutions Manage ▾

EN ▾ 🔍 👤 ☰

Digital Solutions

Please select from the below list which digital solution you need access to



Transportation Services

Transportation Services

With your current level of registration you have limited options on this site. To accelerate your logistics journey and enjoy exciting features like Pricing and Booking with Maersk Spot please request access.



Request Access



Supply Chain and Logistics

Maersk Flow

We focus on solving your supply chain needs from end to end, taking the complexity out of container shipping for you.

Request Access



Supply Chain and Logistics

Supply Chain Management

Get customised solutions to tackle your logistics challenges with our supply chain management services. And enjoy end-to-end visibility into your supply chain.

Request Access

Choose **Ocean Shipper/Consignee** and **Continue** ...

Request access to Transportation Services

Choose a party

- Ocean Shipper/Consignee
Plan and book, add shipping instruction, make payment

Back to groups

Continue

... Then fill in the various fields

Welcome Danny!

User details



Let's find your home company

Trading name

A al Logistic

Country/Region

Cameroon



Search

Alternatively, you can [manually enter your company details](#).

If your company name does not appear,
click on "[Manually enter your company details](#)".

Choose your company from the list ...

Country/Region

Cameroon

Search

Alternatively, you can [manually enter your company details](#).

Company name	Address	
A ... LOGISTIC SARL	BP ... , BONAPRISO, DOUALA, CM	Select
GATCHUISSI ZACHEE BLICE	BP 8071, , NSAM, YAOUNDE, CM	Select

Additional information required

Please share additional details for precise search

Company details

Trading Name

AFRICA GLOBAL LOGISTIC SARL

BVD Id (optional)

CMM081200042861Z

Do you have the company website URL?

- Yes
- No

Company address

City

Douala


Apartment details (optional)

Enter your apartment, suite, floor details

City sub-area/City district (optional)

Enter your sub area/district

Choose your company again from the list ...

Reference details  ▾

Advanced Search

Discard

Company name	Address	
A SERVICES SARL	BEPANDA, DOUALA, CAMEROON, CM	Select
A COMPAGNY SARL (, SARL)	DOUALA BEPANDA, DOUALA, CAMEROON, CM	Select

Can't find your company, [proceed with your company details](#).

Si celle-ci n'apparaît toujours pas, cliquez sur « [proceed with your company details](#) » pour entrer manuellement les détails de votre société.

You're almost done.

Send one of the documents listed below to CENWWWSVCREG <CENWWWSVCREG@maersk.com>

We received your application for access

What happens next? We will review your application and aim to get back to you in two working days. In the meantime you can [access a wide range of Maersk services](#)

Your request is in progress and we would need additional proofs to validate your relation with respective company prior proceeding registrations.

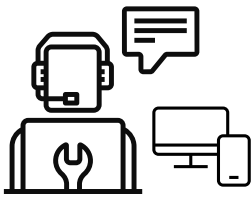
Kindly submit one of below valid proofs related to registrations in China and Sealand Asia **only** to CGDGSCSCVREG@maersk.com, and for rest of countries please send **only** to CENWWWSVCREG@maersk.com.

- Approval letter from your organisation on proper Letter head of the company.
- Copy of company Identity card or Business card.
- Electricity bill having your organisation name and address.
- Business Licence or TAX certificate or Goods and Service Tax (GST) certificate of the company.

NOTE: Kindly mention your registered user id in the subject line of the mail while submitting the documents.

Liste des documents :

- Procuration sur papier entête
- Copie ou scan badge d'identification de l'employee ou carte de visite
- Une facture d'electricite portant les details de l'entreprises (nom et addresses)
- Licence d'exploitation , Registre de commerce , Numero d'identification unique etc



Résoudre les erreurs courantes sur MyFinance?

If the following error message appears...

Or a particular code does not appear on the old

My Finance...

- 1) Send an e-mail to the team in charge of profile creation CENWWWVCREG@maersk.com with :
 - Username
 - Screenshot of the error message
 - Customer Code

Ask for the username to be refreshed

Response time: 24hr Maximum

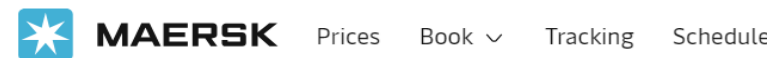
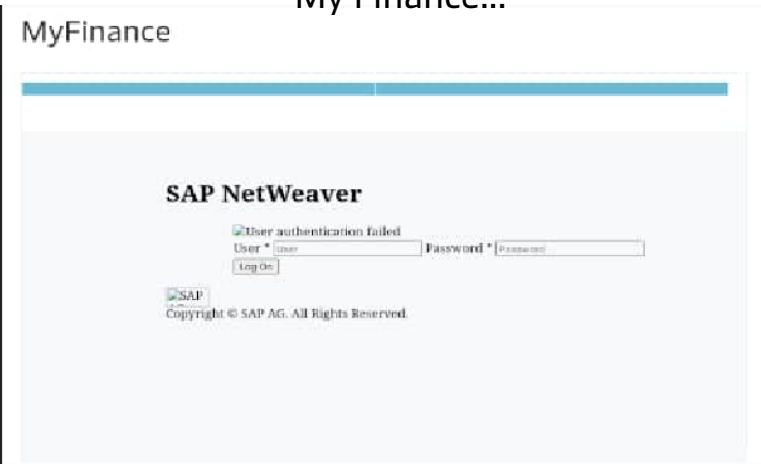
- 2) Follow the link <https://www.maersk.com/help/support/#/contactus>, Create an instant "**Chat**" conversation and choose the "Technical support" option.

You'll be put through to an agent.

Explain the situation and ask for the username to be linked to the customer code and for the profile to be updated.

Response time :15 Min

You'll need to clear your recent history, cache and cookies, close the browser completely and relaunch it.



MyFinance

